

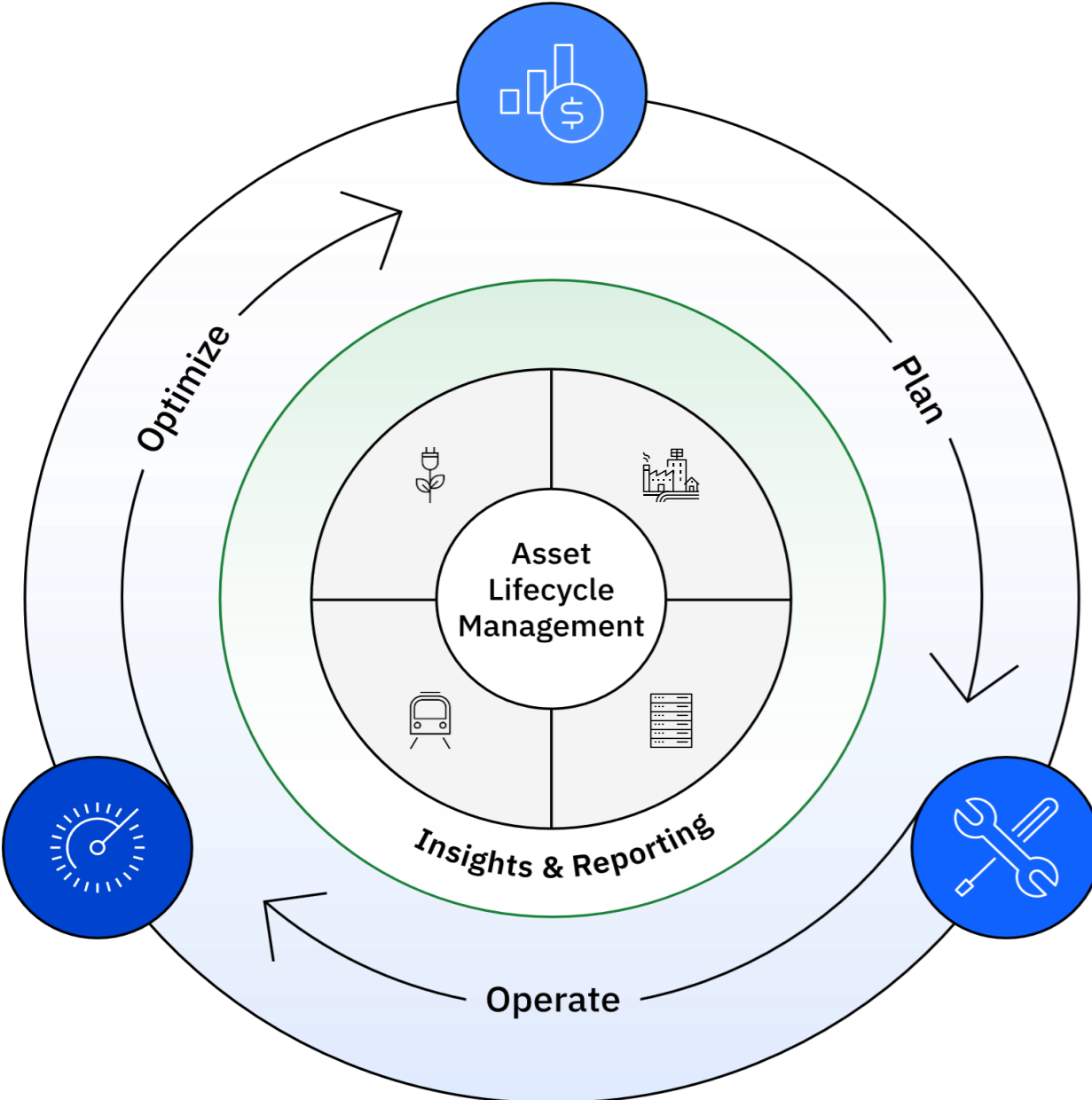
# Maximo Application Suite IBM Update



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# A unified suite of asset lifecycle management solutions built with watsonx



Plan	Operate	Optimize
<b>Asset investment planning</b> Investment planning Total cost of maintenance Capital planning Project & portfolio management ESG & climate risk	<b>Enterprise asset management</b> Asset & work registry Asset inspections Field service management Supply chain & inventory optimization Health & safety	<b>Asset performance management</b> Reliability-centered maintenance Condition-based maintenance Predictive maintenance Asset health intelligence Energy intelligence
<b>Asset class solutions</b> Real estate & facilities    IT asset & service    Data centers    Renewables    Linear		
<b>Environmental solutions</b> Corporate sustainability reporting    Environmental compliance    Decarbonization intelligence		
<b>Industry focus</b> Energy & Utilities    Oil & Gas    Manufacturing    Transportation    Civil infrastructure		
<span style="background-color: #0070C0; color: white; padding: 2px 10px;">AI</span> <b>Built with watsonx</b>		

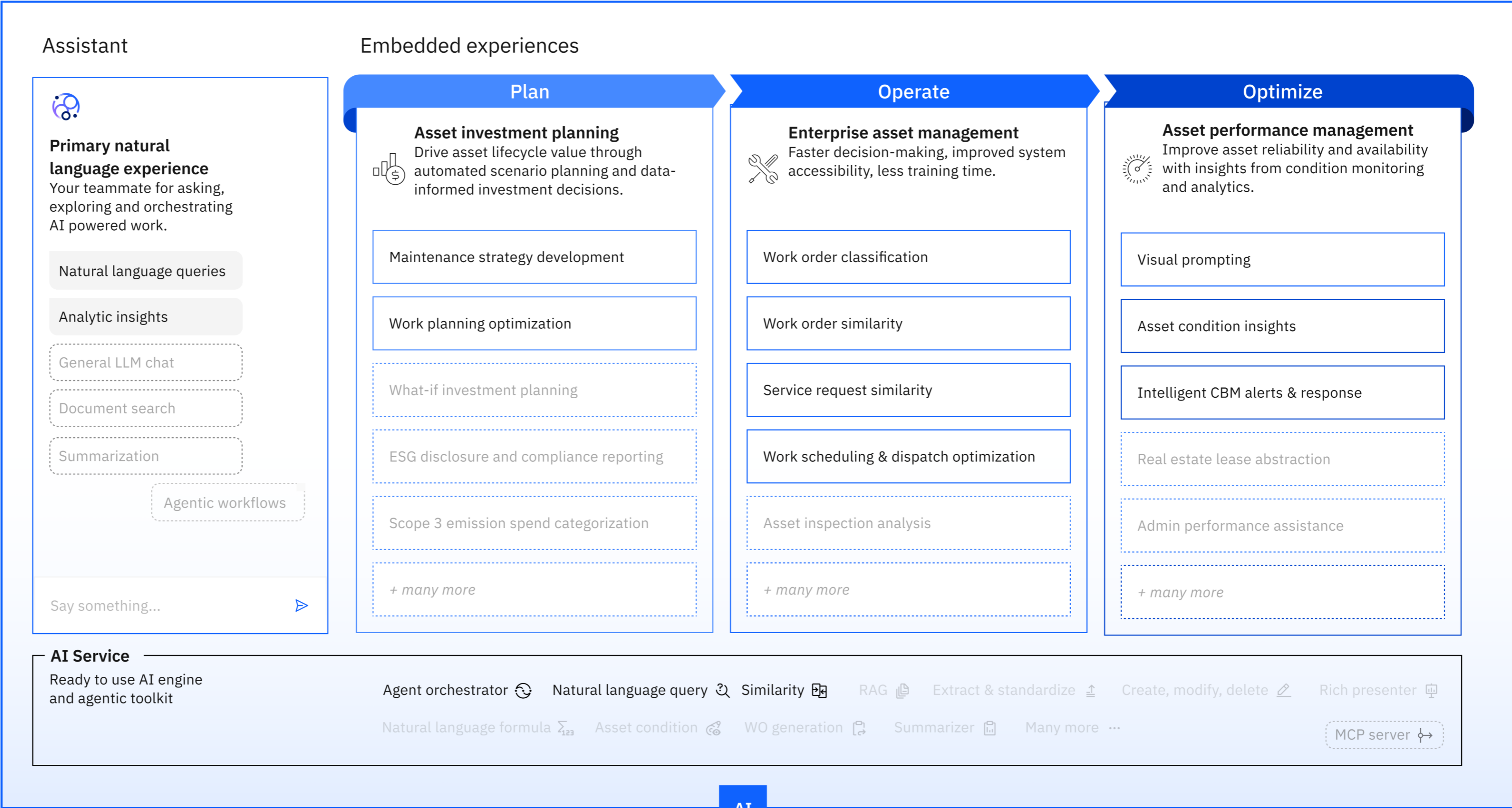
# GenAI in Maximo current and roadmap

## IBM Maximo

Industry leading asset management

## + IBM watsonx

- Built to serve the end user, no data science skills required
- Interact using natural language
- Seamlessly embedded in the Maximo UI
- You decide what and how much AI to leverage
- Your data is YOUR data
- Security, compliance and ethics our our highest priority



AI

Built with watsonx

# Maximo Assistant

Built into Maximo, the AI Assistant lets teams interact with data using natural language—no complex queries, technical skills, or multi-step processes needed.

## Capabilities in Manage 9.1

- **Database Retrieval:** Instantly display work, asset, and service data using plain language.
- **Analytical Insights:** Get real-time metrics like count, sum, average, and more.
- **Interactive Results:** Customize and filter data in a full-screen workspace

AI [refresh] [close]

watsonx 3:29 PM

**Hi, how can I help you?**

I can help you find data that's in Maximo Manage. Get started by typing your request.

**Quick starters**

- Show assets at my site that have open work orders. ▶
- Show open work orders that I own. ▶
- Which service requests at my site are overdue? ▶

AI [refresh] [close]

You 3:32 PM

how many WOs are there for each problem code at bedford?

watsonx 3:32 PM

**Your request**

I want to find out how many work orders there are for each problem code at the Bedford site

**Results: 11** [download] [expand]

Count of Work Order	Problem Code
34	FEED
2	FLAME
18	LEAK
18	LIFT
6	LOWPRES

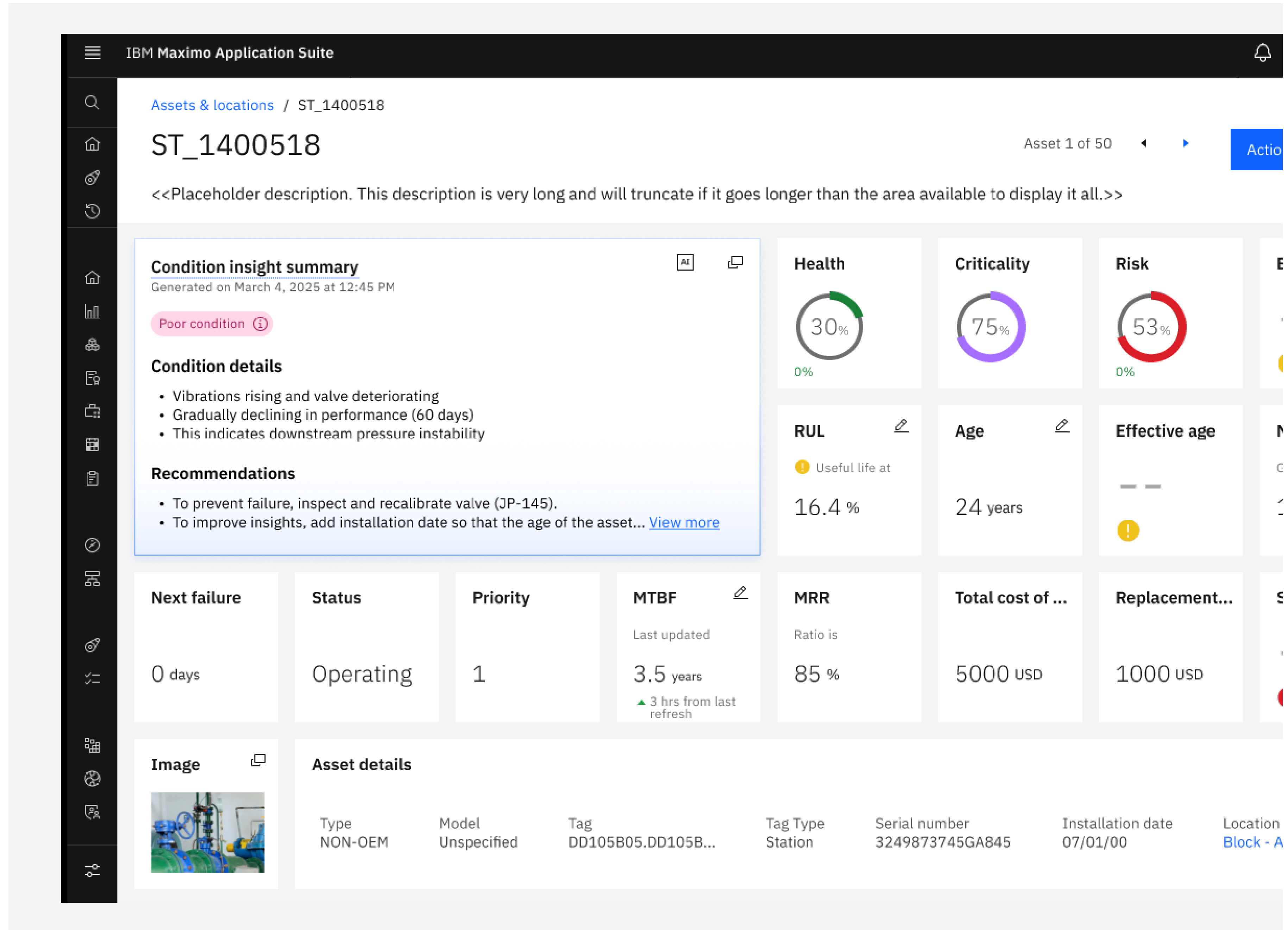


# Condition Insights

Instant actionable insights  
No manual configuration or analytics expertise required.

This intelligent agent analyzes all available MAS asset data including work history, meters, KPIs, FMEAs, and alerts to deliver clear, contextual insights in seconds.

Asset Managers gain clarity faster, reduce cognitive effort, and make better decisions without needing weeks of effort by data science teams to build complex analytical models.



**IBM Maximo Application Suite**

Assets & locations / ST\_1400518

ST\_1400518 Asset 1 of 50 Action

<<Placeholder description. This description is very long and will truncate if it goes longer than the area available to display it all.>>

**Condition insight summary** AI Copy

Generated on March 4, 2025 at 12:45 PM


Poor condition ⓘ

**Condition details**

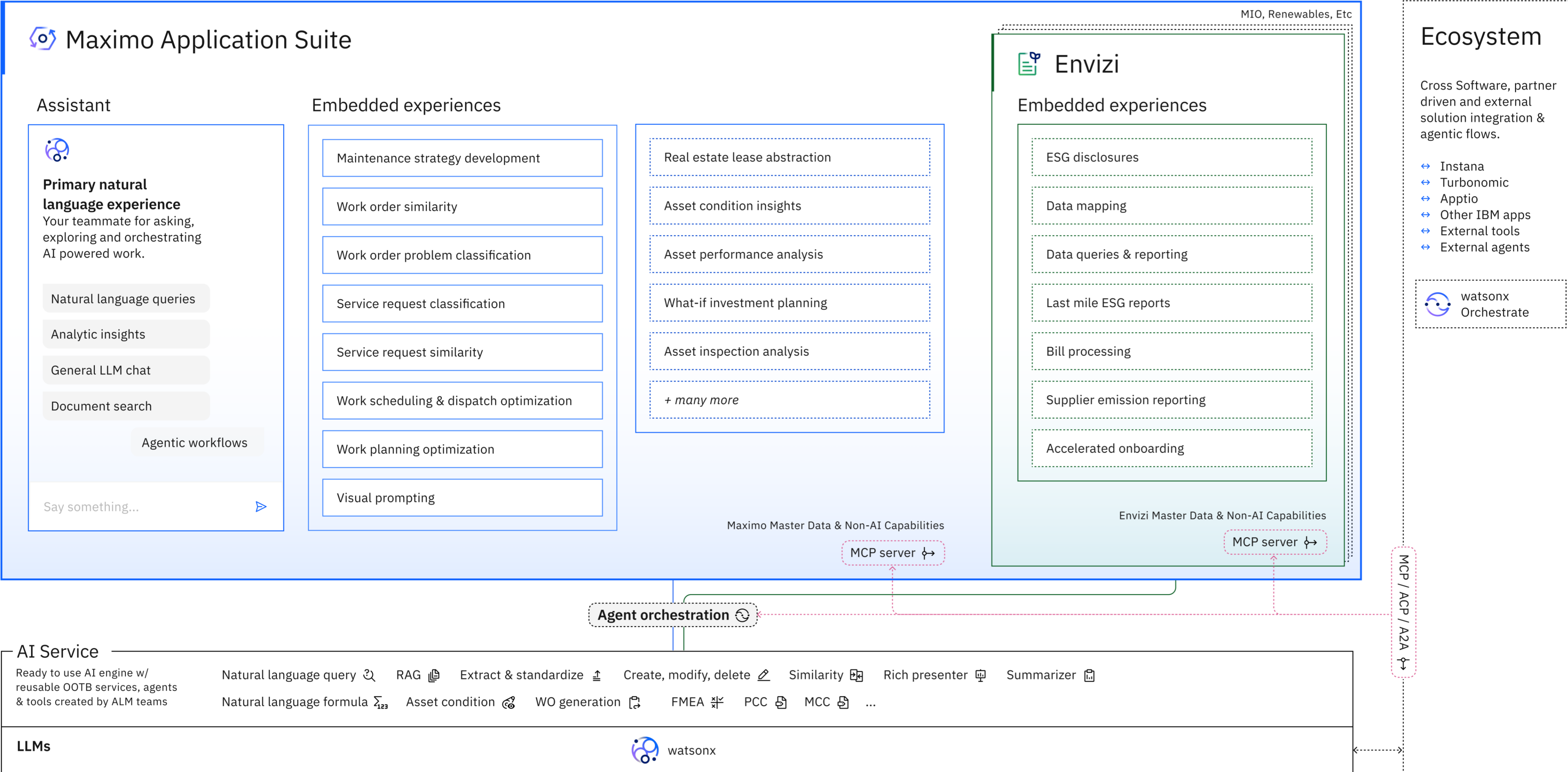
- Vibrations rising and valve deteriorating
- Gradually declining in performance (60 days)
- This indicates downstream pressure instability

**Recommendations**

- To prevent failure, inspect and recalibrate valve (JP-145).
- To improve insights, add installation date so that the age of the asset... [View more](#)

<b>Health</b> 30% 0%	<b>Criticality</b> 75%	<b>Risk</b> 53% 0%			
<b>RUL</b> <span>✎</span> Useful life at 16.4 %	<b>Age</b> <span>✎</span> 24 years	<b>Effective age</b> -- ⚠			
<b>Next failure</b> 0 days	<b>Status</b> Operating	<b>Priority</b> 1			
<b>MTBF</b> <span>✎</span> Last updated 3.5 years ▲ 3 hrs from last refresh	<b>MRR</b> Ratio is 85 %	<b>Total cost of ...</b> 5000 USD			
<b>Image</b> <span>Copy</span> 	<b>Asset details</b>				
Type NON-OEM	Model Unspecified	Tag DD105B05.DD105B...	Tag Type Station	Serial number 3249873745GA845	Installation date 07/01/00
					Location <a href="#">Block - A</a>

# The direction we're *headed* with ALM AI



# What's next?

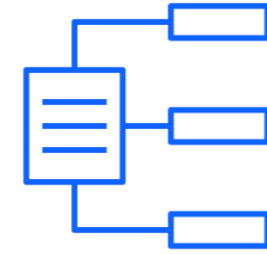
## ↪ The future of AI in Asset Lifecycle Management



### Transform the field experience

AI comes to the frontline, empowering technicians with AI capabilities, hands-free voice interaction and computer vision to accelerate inspections and instant data capture.

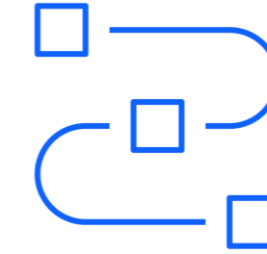
↪ Beginning in MAS 9.2



### Collaborate with a digital teammate

The Assistant evolves from one-off answers to a persistent, context-aware teammate that can discuss, reason, and act across your Maximo data and documents.

↪ Beginning in MAS 9.2



### Extensible agentic workflows

Move beyond chat to enable goal-driven workflows where agents coordinate across tools and systems that are extensible by IBM, customers, and the ecosystem.

↪ Beginning in MAS 9.2

An explosion of use cases across every part of the asset lifecycle

A small subset;

- Asset Condition Insights
- Intelligent CBM
- Lease Abstraction
- Intelligent HSE
- Technician work assistance
- WO Generation
- Natural language formula
- Risk assessment advisor
- Admin assistance & insights
- Asset inspection analysis

+ *Many, many more*

# Key features of IBM Maximo Field Service Management (FSM)

## Smarter scheduling

Optimize maintenance and service scheduling.

## Enhanced dispatching

Effortlessly dispatch work to the right crews.

## Optimized scheduling and dispatching with AI

Create efficient schedules and intelligent dispatching tasks.

## Mobile

Manage any asset, anytime, any place.

## Remote expert assistance

Reduce errors with expert guidance in real time.

# Complete Mobile Solution

## Work

- My Schedule
- Approvals
- Service Requests
- Inspections
- Incident Reporter

## Inventory

- Materials & Tools
- Inventory Receiving
- Inventory Counting
- Issues and Transfers

## Asset/Location

- Defects
- Assets
- Locations 9.2
- Visual Inspections 9.2

- 9.2**
- ABC type as Count Book selection criteria
  - Issue Returns
  - Improve Technician material pickup with QR code scanning
  - Upload images for inspection and item receipts
  - Tie Inspection Forms to Receiving

- 9.2**
- Material Request (desktop requisition)
  - Incident Reporting

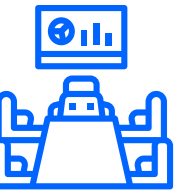
9.2 - Allow technicians to inform their availability through timesheets





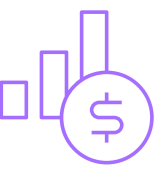
# Maximo Real Estate and Facilities

## Connected Portfolio Intelligence



### Space management and reserve

- Optimize space with dynamic planning, real-time insights, and occupant services



### Capital projects and facility condition assessment

- Enhance decision-making with a credible budget framework, justified strategies, and effective execution



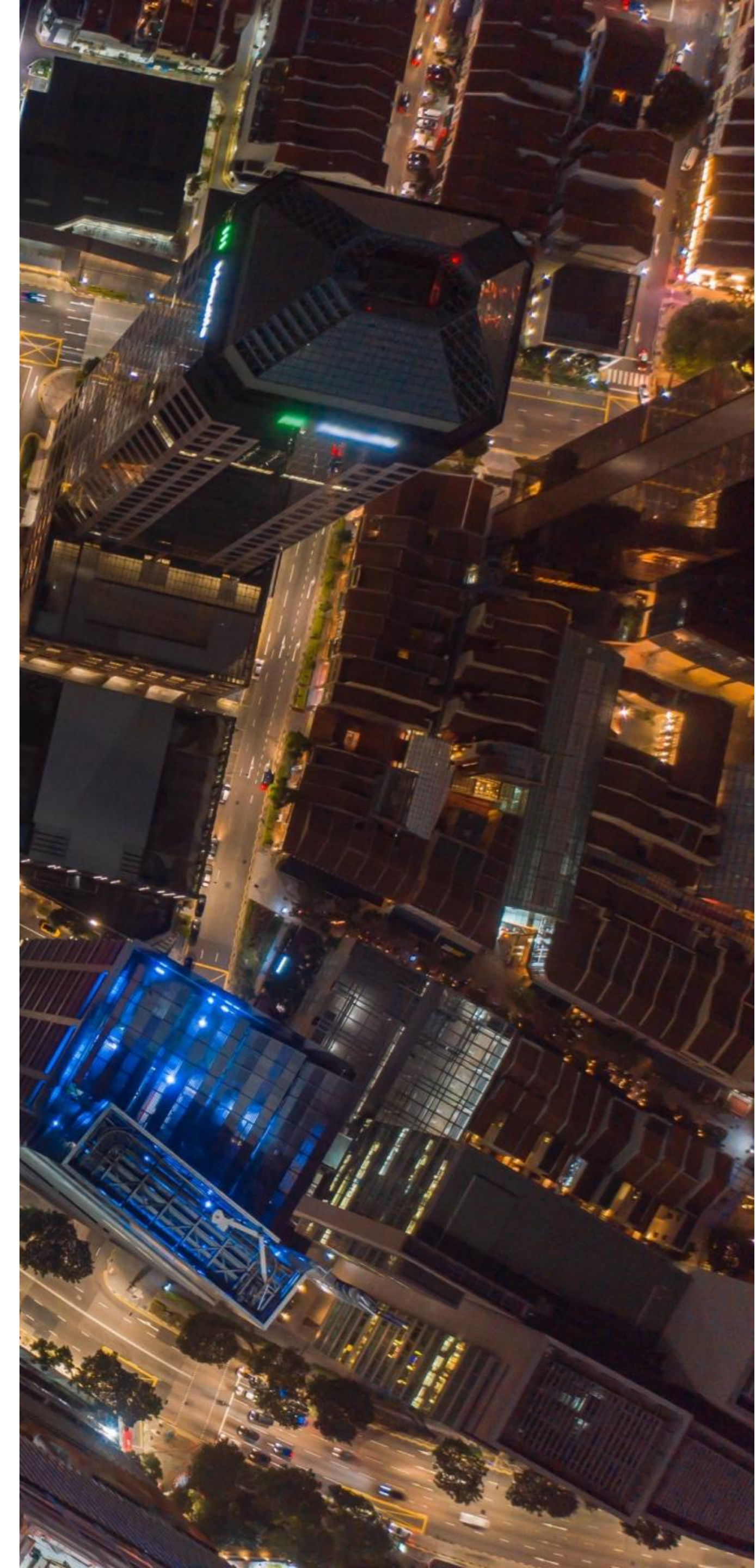
### Lease management

- Integrate transaction, admin, and accounting for cost savings, compliance, and AI-driven insights



### Monitor with workplace analytics & energy and asset monitoring

- Track usage with IoT sensors and Wi-Fi, integrating with existing sensors for energy monitoring



# Additional MAS 9.2 Updates

*Target GA June 2026*

## + Continued investment across industry and asset class solutions

- Renewables
- Veg Mgmt
- Civil Infrastructure
- Oil & Gas/HSE
- Transportation
- Nuclear

## Asset Performance Management

- Lightweight Monitor engine that scales
- Configurable dashboards
- Industry Accelerators - 66 Scoring Models for Electrical Distribution and Transmission: Health, Criticality, Effective Age, EOL Probability, Risk
- Dissolved Gas Analysis for transformers using Duval triangle visualization
- Weibull Distribution Analysis for Probability of Failure
- Reliability Strategies (RS) - Extended AI capabilities to build out failure and remediation descriptions
- Tighter RS connection with Health, JobPlans and PM's and Meters

## Spatial

- 3d Visualization
- Smart Geofencing
- Linear Visual Control
- Heatmap
- External data dynamic upload
- Data Synch Diagnostic

## MAS Technical

- OAuth2 SMTP authentication for outgoing emails (MS)
- User Management and Security UI improvements
- Improvements to License Consumption Dashboard
- Improved Data Import
- E-sig for LDAP enhancement
- Support for Unsupported Languages
- Graphite Bidi Support
- Focus Menu
- Update SAP Connector to use CPI.
- Oracle Fusion connector
- Delivery of submitted Ideas

## Asset Investment Planning

- Integration with Replacement plans in Health and Jobplans
- Replace effective age modeling with more robust health score based models
- Enhanced asset selection including use of standard queries
- Run optimization models in background for improved performance

## Currency Updates

- DB2 12.1 Support
- Oracle 26 ai Support (once on-prem available)
- BIRT upgrade to 4.21
- Cognos 12.1
- MongoDB 8.0 Support
- CP4D 5.2 Support
- Upgrade to Java 25 (Java 21 for MREF)

# Resource Landing Page

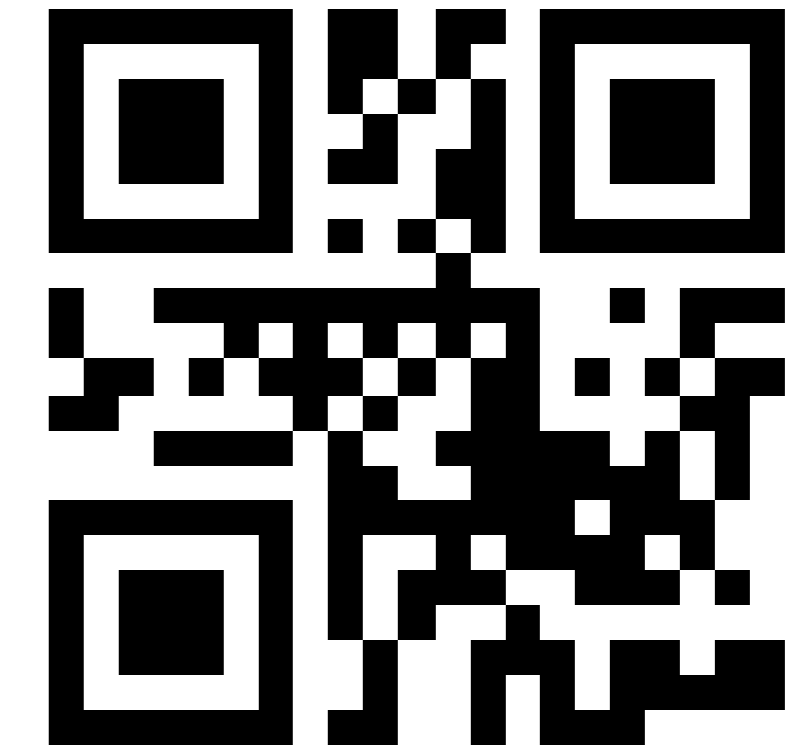
## MUG Resource Page



### **Welcome to the Maximo User Group (MUG) Resource Hub!**

This space is designed to help you explore IBM Maximo Application Suite (MAS), connect with the Maximo community, and access the most relevant tools, resources, and insights.

Whether you're evaluating MAS, deepening your expertise, or staying connected with the Maximo ecosystem—everything you need is right here.



<https://ibm.biz/BdpsAw>

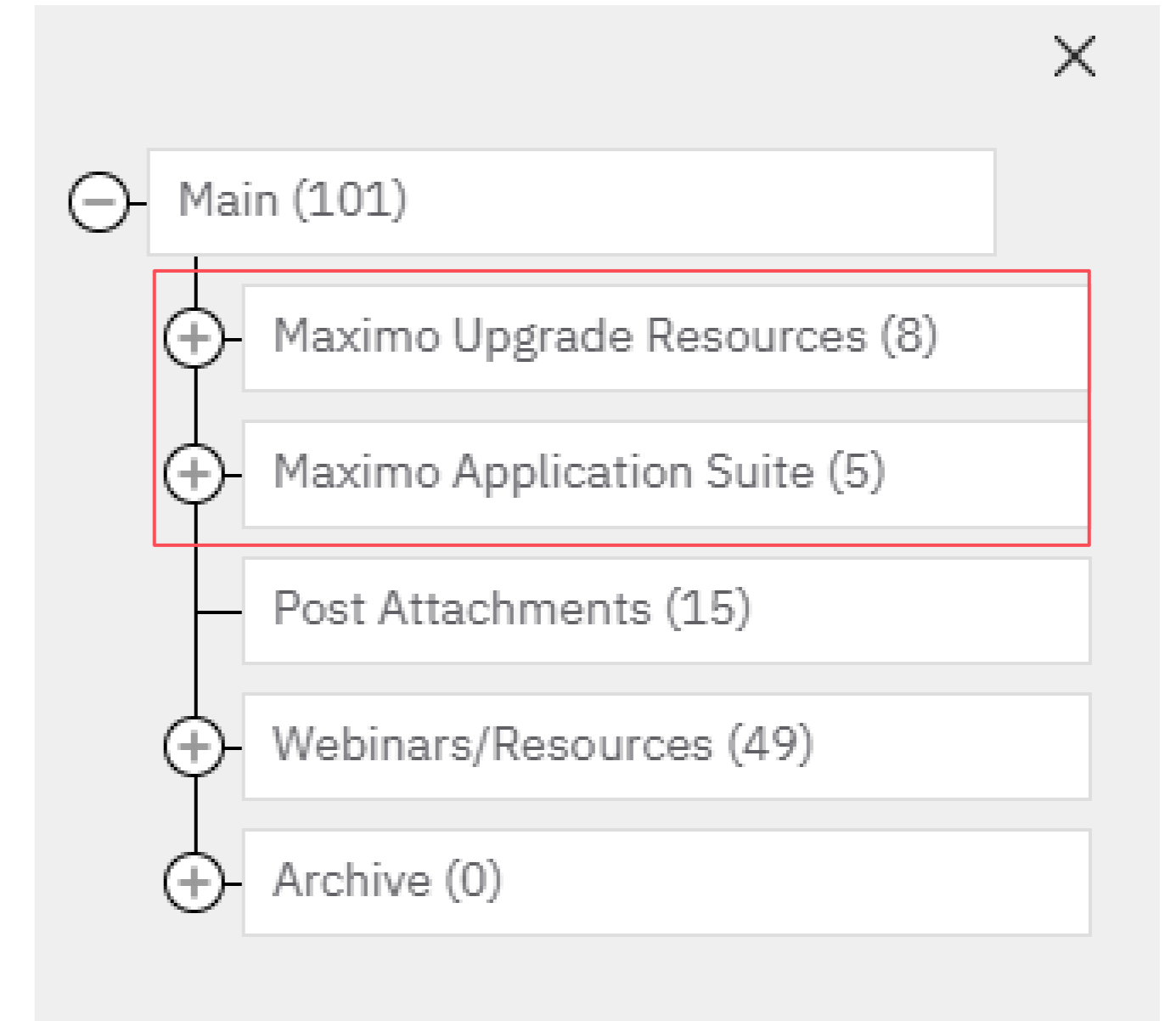
# IBM TechXchange Community

Connect via forums, blogs, files and face-to-face networking.

## IBM Asset & Facilities Management

Your destination for peer and expert insights to help unlock the power of data with AI and Asset & Facilities Management to advance your digital reinvention.

Join and participate in the Maximo Community [HERE](#)



## Maximo Groups

IBM Maximo Product Updates

Request to Join

Discussions 0 | Libraries 0 | Members 21

Maximo

Join

Discussions 8.9K | Libraries 727 | Members 9.3K

Maximo Product updates provide a 90minute quarterly MAS Roadmap update virtually.

# Maximo User Groups 2026

Event	Dates	Location	website
GCC Maximo User Group	Feb 9	Dubai, UAE	<a href="https://community.ibm.com/community/user/usergroup?CommunityKey=a4661189-b685-42e1-bcc6-0198e28873f2">https://community.ibm.com/community/user/usergroup?CommunityKey=a4661189-b685-42e1-bcc6-0198e28873f2</a>
Southwest Maximo User Group (SWMUG)	Feb 25	Dallas, TX	<a href="https://swmug.org/">https://swmug.org/</a>
Southwest Maximo User Group (SWMUG)	Feb 26	Houston, TX	<a href="https://swmug.org/">https://swmug.org/</a>
Southwest Maximo User Group (SWMUG)	Mar 18	Phoenix, AZ	<a href="https://swmug.org/">https://swmug.org/</a>
Las Vegas Maximo User Group (LVMUG)	Mar 19	Las Vegas, AZ	<a href="https://lvmug.org/">https://lvmug.org/</a>
Dutch Maximo User Group	Mar 20	Heineken, Netherlands	<a href="https://community.ibm.com/community/user/usergroup?CommunityKey=96b07ace-b2d6-43cb-a9cf-0193224ad646">https://community.ibm.com/community/user/usergroup?CommunityKey=96b07ace-b2d6-43cb-a9cf-0193224ad646</a>
Hong Kong User Group	Mar 20	Hong Kong	
Maximo Utility Working Group (MUWG)	Apr 7-10	Charlotte, NC	<a href="https://www.muwg.org/">https://www.muwg.org/</a>
Pacific Maximo User Group (PACMUG)	Apr 22	San Jose, CA	<a href="https://pacmug.org/">https://pacmug.org/</a>
GOMaximo	Apr 28-29	Houston, TX	<a href="https://www.gomaximo.org/">https://www.gomaximo.org/</a>
UK/Ireland MUG	May 7-8	Dundee, UK	<a href="https://community.ibm.com/community/user/discussion/welcome-to-the-maximo-uk-and-ireland-user-group">https://community.ibm.com/community/user/discussion/welcome-to-the-maximo-uk-and-ireland-user-group</a>
West Mountain Maximo User Group (WMMUG)	May 13	Denver, CO	<a href="https://wmmug.org/">https://wmmug.org/</a>
Southwest Maximo User Group (SWMUG)	May 14	Albuquerque, NM	<a href="https://swmug.org/">https://swmug.org/</a>
Greater Atlanta User Group (GAMUG)	May 19	Gwinett County Schools	<a href="https://starboardconsulting-maximousergroups.com/atlanta/">https://starboardconsulting-maximousergroups.com/atlanta/</a>
France MUG	Jun 1-2	Bordeaux, France	
CANMUG	June 4-5	Toronto, CA	<a href="https://www.canmug.org/">https://www.canmug.org/</a>
Midwest Maximo User Group	June 9	Minnesota	
Pacific Maximo User Group (PACMUG)	Jun 24	Seattle, WA	<a href="https://pacmug.org/">https://pacmug.org/</a>
Pacific Maximo User Group (PACMUG)	Jun 25	Portland, OR	<a href="https://pacmug.org/">https://pacmug.org/</a>
Pacific Maximo User Group (PACMUG)	Jul 29	Los Angeles, CA	<a href="https://pacmug.org/">https://pacmug.org/</a>
Pacific Maximo User Group (PACMUG)	Jul 30	San Diego, CA	<a href="https://pacmug.org/">https://pacmug.org/</a>



# Think

[Home](#) / [Events](#) / IBM Think 2026

# Think 2026 May 4–7 Boston, MA

Where visionaries shape the next era of agentic AI

[Register now](#) →



# IBM TechXchange 2026



Starts: Oct 26, 2026 09:00 AM (ET)

Ends: Oct 29, 2026 05:00 PM (ET)

## Where

Georgia World Congress Centre  
285 Andrew Young International Blvd  
NW  
Atlanta, GA 30313

## Atlanta October 26-29

Be the first to preview the latest AI developer tooling, experiment with quantum computing, contribute to open source projects, get hands-on with Infrastructure as Code (IaC) tools, and earn certifications.

- Explore/ new technologies, tooling, and architecture
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- Launch/ your career, next idea, or product

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