

Maximo 7.6.1.x End of Support – 9/30/2025 ;<5 months to go; Are you ready?



WE ARE
Naviam

The asset management journey.
Streamlined.



INTERPRO
SOLUTIONS

BPD ZENITH

Peacock
engineering

EAM
Swiss GmbH

Lexco

activeG

chris.winston@naviam.io

<https://www.linkedin.com/in/chriswinston>

[IBM Champion 2024/2025](#)

Agenda – MAS Navigation for the Maximo 7.6.x user

- Background
- Summary
- Basic Nav Differences
- New features
 - Operational Dashboard
 - Role based apps
 - Work Order Intelligence

Summary

- User Interface Changes

- Old skins are no longer available – tivoli09, tivoli13, iot18
- New skin is for MAS – only 1 available
- Some system properties for UI are available; several UI related are gone

- Functionality differences?

- Key items have moved
- A minimal number of items are gone

- Perceived differences?

- Look and feel
 - Location of fields and actions
 - Navigation

Summary

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- Location of fields and actions
 - Navigation

TechnicianAdministrationInventoryTechnician Everyplace

Quick Insert

New Work Order (via Quick Reporting)

FAV: Work Management

Quick Reporting

Work Order Tracking

FAV: WM Master Data

Locations

Assets

Job Plans

Preventive Maintenance

Bulletin Board Filter >

To filter for specific records, specify data in the filter fields and then press the Enter key.

Subject	Message	Post Date	Expiration Date	Viewed
> Reminders	Default skin is iot18, but tivoli13 and ...	2/25/20 11:36 AM	4/3/20 3:00 PM	N

Inbox / Assignments

Description	Application	Last Memo	Route Workflow
Next Assignment Due: 2/23/20 3:04 AM	PR		Refresh
Move from APPR to CLOSE			

Welcome, MAXADMIN

TechnicianAdministrationInventory

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Description	Application	Last Memo	Route Workflow
Next Assignment Due: 2/23/20 3:04 AM	PR		Refresh
Move from APPR to CLOSE			

Change Content/Layout

Display Settings

Create New Template

Modify Existing Template

Update Start Center

Welcome, MAXADMIN

Chris WinstonAdministrationInventoryTechnician Everyplace

Quick Insert

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Inbox / Assignments

Description	Original Assignee	Owner Description	Last Memo	Route Workflow
Next Assignment Due: 3/24/20 12:40 AM	MAXADMIN	Site BEDFORD, PR 1040		Refresh
Review PR for Approval				

Open Work where I am LEAD Filter >

1 - 1 of 7 | [Next Page](#) >>

Quick Insert

New Work Order (via Quick Reporting)

FAV: Work Management

Quick Reporting

Work Order Tracking

FAV: WM Master Data

Locations

Assets

Job Plans

Preventive Maintenance

Report List

Failure Code Hierarchy

Cost by System

1 - 2 of 2



Bulletin Board [Filter](#) > [Q](#) [V](#)

To filter for specific records, specify data in the filter fields and then press the Enter key.

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1 - 1 of 1

Open Work Where I am LEAD [Filter](#) > [Q](#) [V](#) [D](#) [M](#)

Work Order	Description	Location	Asset	Reported Date	Reported By	Supervisor	Priority	Work Type
1013	Inspect and Repair Pump as Required	REPAIR	11470	1/18/97 2:00 PM	WINSTON	ED	5	CM
43011	11400 PM WORK	BR400	11400				2	PM

[Set Chart Options](#)

1 - 2 of 2

Open Work where my Person Group is Work Group [Filter](#) > [Q](#) [V](#) [D](#) [M](#)

Work Order	Description	Location	Asset	Reported Date	Reported By	Supervisor	Lead	Priority	Work Type	Work Group
1005	Electric Cart Tune-Up	SHIPPING	12300	12/31/98 3:17 AM	Joe Jones	ED	WILSON	7	CM	1001
1042	Transfer cables from old pole to new pole	POLE300	52300	4/21/00 3:30 PM		ED	WILSON	3		1001
1043	Remove old pole	POLE300	52300	12/12/00 8:47 AM		ED	WILSON	3		1001
1004	Generator Overhaul	BR230	11230	12/31/98 10:50 AM	Dave Smith	MILLER	HUNTER	1	CM	MAINT

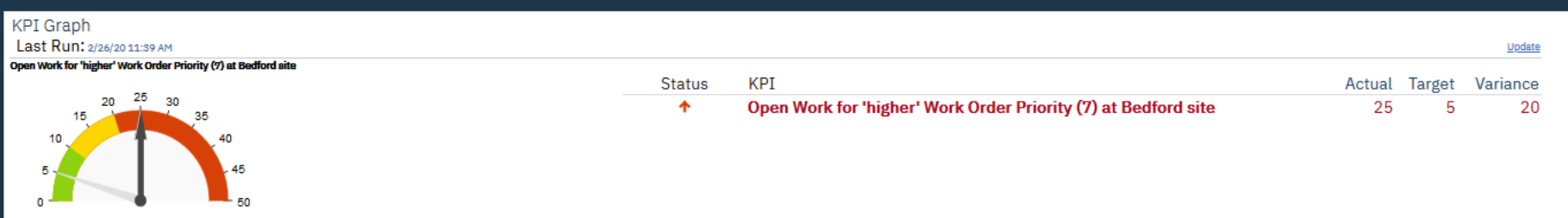
[Set Chart Options](#)

1 - 4 of 4

KPI List

Last Run: 2/26/20 11:39 AM

Status	KPI	Actual	Target	Variance
↑	Open Work for 'higher' Work Order Priority (7) at Bedford site	25	5	20
↑	Open Work for 'higher' Work Order Priority (8) at Bedford site	6	5	1
↑	Open Work for 'higher' Work Order Priority (9) at Bedford site	24	5	19



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Cost by System

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KPI Graph

Last Run: 2/26/20 11:39 AM

Status	Last Reading	Actual	Target	Variance
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Refresh

1 - 1 of 1

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Set Chart Options

1 - 2 of 2

Open Work where my Person Group is Work Group

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Failure Code Hierarchy

Cost by System

1 - 2 of 2

KPI Graph of Open Work Counts for Priorities 7, 8, and 9

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Bulletin Board

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N

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Description	Original Assignee	Owner Description	Last Memo	Route Workflow
Next Assignment Due: 3/24/20 12:40 AM				
Review PR for Approval	MAXADMIN	Site BEDFORD, PR 1040		

1 - 1 of 7 | [Next Page](#) >>

Open Work where I am LEAD

Filter

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[Set Chart Options](#)

1 - 2 of 2

Open Work where my Person Group is Work Group

Filter

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[Set Chart Options](#)

1 - 4 of 4

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KPI Graph

Last Run: 2/26/20 11:39 AM

Open Work for 'higher' Work Order Priority (7) at Bedford site

Status

KPI

Actual

Target

Variance

↑

Open Work for 'higher' Work Order Priority (7) at Bedford site

25

5

20

Toolbar has moved, but it is still there

IBM Maximo Application Suite | Manage | Take a tour

MAXADMIN Default Site: BEDFORD

Quick Reporting

Find navigation item

Available Queries

Common Actions

- + New Work Order (via Qui...
- Change Status
- Select Owner
- Take Ownership

Work Orders (1 - 20 of 549)

Work Order	Description	Location	Asset	Status	Scheduled Start	Priority	Site
1000	Relocate Guard Rails Around Compressor	BR300	11300	WAPPR	3/30/16 3:00 PM	2	BEDFORD
1001	12 Month Service on Shipping Dept #1 Conveyor	SHIPPING	12600	INPRG	3/30/16 3:00 PM	5	BEDFORD
1002	Rebuild Feedwater Pump	BR450	11450	APPR	4/11/23 3:31 AM	3	BEDFORD

Find Work Order

Find Navigation Item

Go To Applications

Available Queries

All Records

All Bookmarks

Common Actions

- + New Work Order (via Quick Re...
- Change Status

More Actions

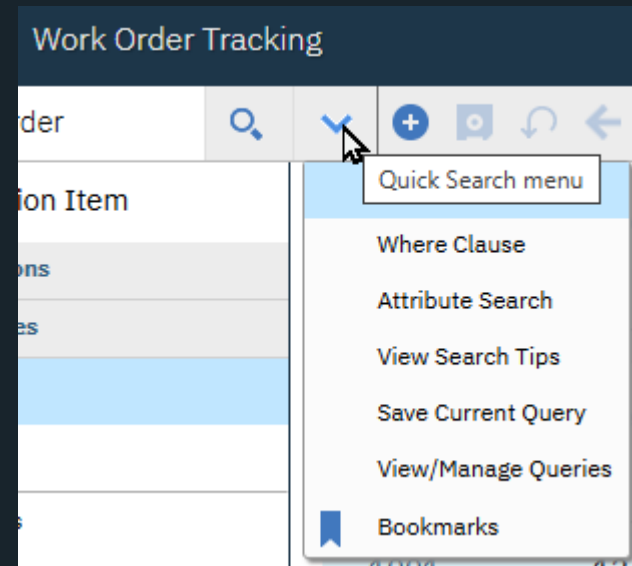
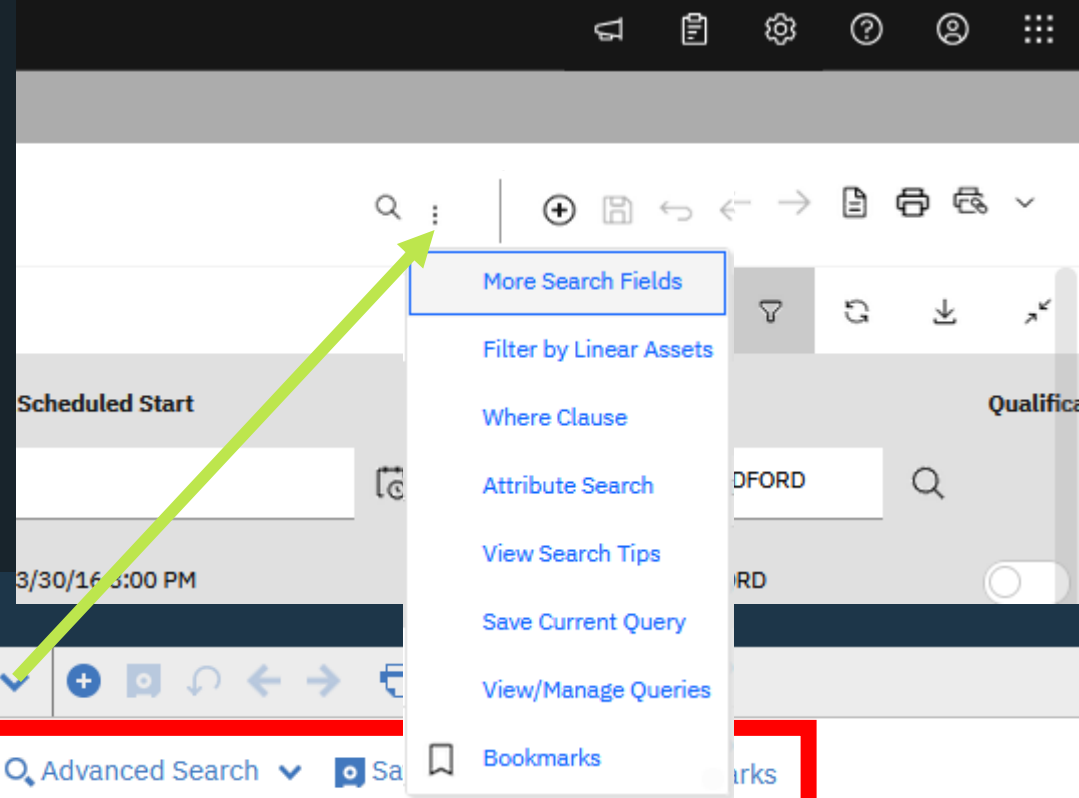
Assign to New Parent

Advanced Search Save Query Bookmarks

Work Orders Filter 1 - 20 of 718

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1002	Rebuild Feedwater Pump	BR450	11450	APPR	9/16/20 9:53 AM	3	BEDFORD
1003	Check for Plumbing Problem	BOILER		APPR		5	BEDFORD

Quick Search Menu



A screenshot of the Work Order Tracking interface showing a list of work orders. The table has columns: Work Order, Description, and Location. The table is filtered to show 1 - 20 of 718 results. A red box highlights the 'Advanced Search' button in the toolbar.

Work Order	Description	Location
1000	Relocate Guard Rails Around Compressor	BR300
1001	12 Month Service on Shipping Dept #1 Conveyor	SHIPPING
1002	Rebuild Feedwater Pump	BR450
1003	Check for Plumbing Problem	BOILER
1004	Generator Overhaul	BR230
1005	Electric Cart Tune-Up	SHIPPING

Filter, Download & Show/Hide

IBM Maximo Application Suite | Manage | Take a tour

MAXADMIN Default Site: BEDFORD

Quick Reporting

Find Work Order x

Find navigation item

Available Queries

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- New Work Order (via Qui...
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Work Orders (1 - 20 of 549)

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Filter > 1 - 20 of 718

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1002	Rebuild Feedwater Pump	BR450	11450	APPR		3	BEDFORD
1003	Check for Plumbing Problem	BOILER		APPR	9/16/20 9:53 AM	5	BEDFORD
1004	Generator Overhaul	BR230	11230	INPRG		1	BEDFORD
1005	Electric Cart Tune-Up	SHIPPING	12300	APPR		7	BEDFORD

Find Work Order

Find Navigation Item

Go To Applications

Available Queries

- All Records
- All Bookmarks

Common Actions

- New Work Order (via Quick Re...
- Change Status

More Actions

- Assign to New Parent
- Create Work Package

Toggles instead of checkboxes

IBM Maximo Application Suite | Manage | Take a tour

MAXADMIN Default Site: BEDFORD

Work Order Tracking

← List View

Find navigation item

Available Queries

Common Actions

- New Work Order
- Save Work Order
- Clear Changes
- Change Status
- Select Owner
- Take Ownership
- Approve Work Order
- Initiate Work Order
- Complete Work Order
- Close Work Order
- Create Report

More Actions

- Apply SLAs
- View SLAs
- Select/Deselect SLAs
- Reevaluate Qualifications
- Change Work Order Options
- Create
- View
- Create Job Plan from Work Plan

Work Order Tracking Form:

Work Order: 1000 Relocate Guard Rails Around Compressor

Location: BR300 Boiler Room Reciprocating Compressor

Asset: 11300 Reciprocating Compressor- Air Cooled/100 CFM

Configuration Item: Asset Details

WO Total Work Units: 11300

Parent WO: Reciprocating Compressor- Air Cooled/100 CFM

Classification: Ingersoll-Rand Company

Class Description: --

Launch Entry Name: Serial Number 43960

Asset Tag: 4286

Site: BEDFORD

Class: WORKORDER

Work Type: CM

Attachments: View attachments (10)

Status: WAPPR

Status Date: 2/6/99 2:25 PM

Inherit Status Changes? ☒

Accepts Charges? ☒

Is Task? ☐

Under Flow Control? ☐

Suspend Flow Control? ☐

Flow Action:

Flow Action Assist? ☐

Appointment Required? ☐

Job Details

Job Plan:

Job Plan Revision #:

Asset Details

Asset Up? ☒

Warranties Exist? ☐

Priority

Asset/Location Priority: 5

Priority: 2

Application Navigation Queries and Actions

IBM Maximo Application Suite

Manage

Take a tour

MAXADMIN

Default Site: BEDFORD

Inventory

← List View

Find navigation item

Available Queries

Common Actions

More Actions

Inventory

Reorder Details

Rotating Assets

Where Used

Item

11453

>

Seal, Mechanical, Self Aligning- 1 In ID

Site

BEDFORD

Storeroom

CENTRAL

>

Central Storeroom

Reorder Details

Primary Vendor

Reorder?

☒

Primary Vendor

ATI

>

Atlantic Trading, Inc

Internal?

☐

* Reorder Point

2.00

Manufacturer

IR

>

Ingersoll-Rand Company

Storeroom

Q

* Lead Time (Days)

30

Model

20-41A-X

Storeroom Site

Q

Safety Stock

0.00

Catalog #

123998

* Economic Order Quantity

1.00

Order Unit

EACH

Q

Vendors

(1 - 6 of 7)

Vendor	Manufacturer	Model	Catalog #	Order Unit	Last Price	Last Order Date	Organization	Site
ATI	BEARING	20-33C	3949	EACH			EAGLENA	BEDFORD
ATI	CHESTER	20-41A	53771	EACH	125.00	8/15/23	EAGLENA	BEDFORD
ATI	IR	20-41A-X	123998	EACH		2/28/25	EAGLENA	BEDFORD
CHESTER				EACH	125.00	11/8/24	EAGLENA	BEDFORD

Left Side Navigation Menu

IBM Maximo Application Suite

Manage

Take a tour

Find navigation item

Start Center

Operational Dashboard

My Recent Applications

Administration

Analytics

Assets

Building Information Models

Change

Contracts

Financial

Integration

Inventory

IT Infrastructure

Planning

Planning and Scheduling

Preventive Maintenance

Purchasing

Release

Security

Self Service

Service Desk

Service Level

System Configuration

Task Management

Work Orders

BEDFORD

Inventory

Reorder Details

Rotating Assets

Where Used

Item 11453

Seal, Mechanical, Self Aligning- 1 In ID

Site BEDFORD

Storeroom CENTRAL

Central Storeroom

Reorder Details

Primary Vendor

Reorder? ☒

Primary Vendor ATI

Atlantic Trading, Inc

Internal? ☐

* Reorder Point 2.00

Manufacturer IR

Ingersoll-Rand Company

Storeroom

* Lead Time (Days) 30

Model 20-41A-X

Storeroom Site

Safety Stock 0.00

Catalog # 123998

* Economic Order Quantity 1.00

Order Unit EACH

Vendors (1 - 6 of 7)

Vendor	Manufacturer	Model	Catalog #	Order Unit	Last Price	Last Order Date	Organization	Site
ATI	BEARING	20-33C	3949	EACH			EAGLENA	BEDFORD
ATI	CHESTER	20-41A	53771	EACH	125.00	8/15/23	EAGLENA	BEDFORD
ATI	IR	20-41A-X	123998	EACH		2/28/25	EAGLENA	BEDFORD
CHESTER				EACH	125.00	11/8/24	EAGLENA	BEDFORD

javascript: //My Recent Applications

Work Order Tracking

[← List View](#)

Find navigation item

Available Queries

Common Actions

- [New Work Order](#)
- [Save Work Order](#)
- [Clear Changes](#)
- [Change Status](#)
- [Select Owner](#)
- [Take Ownership](#)
- [Approve Work Order](#)
- [Initiate Work Order](#)
- [Complete Work Order](#)
- [Close Work Order](#)
- [Create Report](#)

More Actions

- [Apply SLAs](#)
- [View SLAs](#)
- [Select/Deselect SLAs](#)
- [Reevaluate Qualifications](#)
- [Change Work Order Options](#)
- [Create](#)
- [View](#)
- [Create Job Plan from Work Plan](#)
- [Remove Work Plan](#)
- [Select Safety Hazards](#)
- [Remove Safety Plan](#)
- [Apply Route](#)
- [Enter Meter Readings](#)

Work Order Plans Assignments Related Records Actuals Safety Plan Log Data Sheet Failure Reporting Specifications Service Address Map

Work Order1002Rebuild Feedwater Pump

LocationBR450>Feed Water Pump- Centrifugal/100GPM/60FTHD

Asset11450 ⓘ>Centrifugal Pump 100GPM/60FTHD

Configuration Item>

WO Total Work Units

Parent WO>

ClassificationPLUMBING>

Class DescriptionPlumbing

Launch Entry Name>

SiteBEDFORD

ClassWORKORDER

Work TypeCM

GL Account6210-300-???

Failure ClassPUMPS>

Problem Code

Storeroom Material Status>

Direct Issue Material Status>

Work Package Material Status>

Material Status Last Updated

Attachments

View attachments

StatusAPPR

Status Date2/27/03 10:48 AM

Inherit Status Changes?☒

Accepts Charges?☒

Is Task?☐

Under Flow Control?☐

Suspend Flow Control?☐

Flow Action>

Flow Action Assist?☐

Appointment Required?☐

Job Details

Job PlanJP11430>

Job Plan Revision #

PM>

Safety Plan>

Contract>

Asset Details

Asset Up?☒

Warranties Exist?☐

SLA Applied?☐

Charge to Store?☐

Current Value

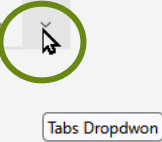
Priority

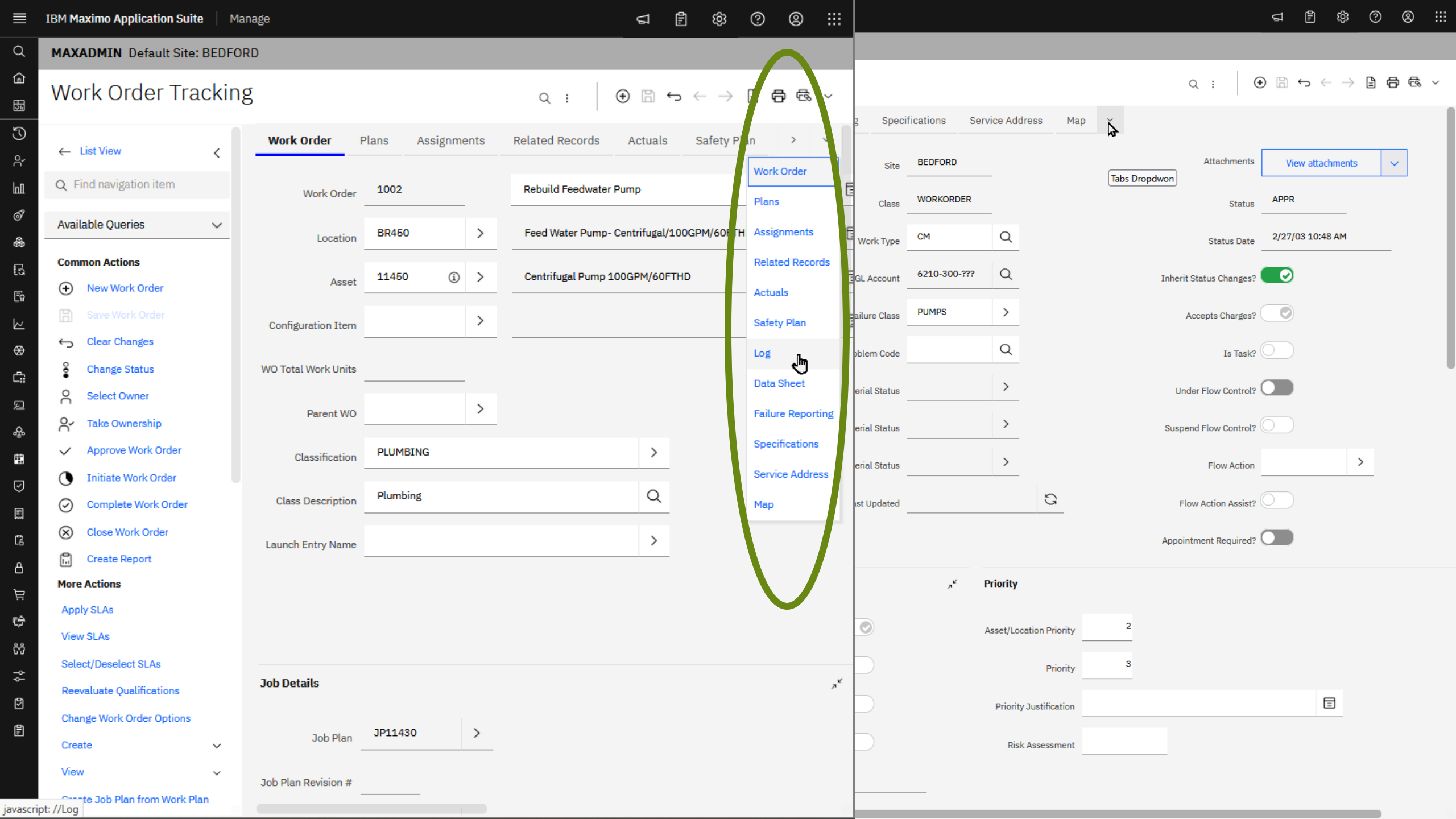
Asset/Location Priority2

Priority3

Priority Justification

Risk Assessment





Role Based App – Work Orders – Detail View

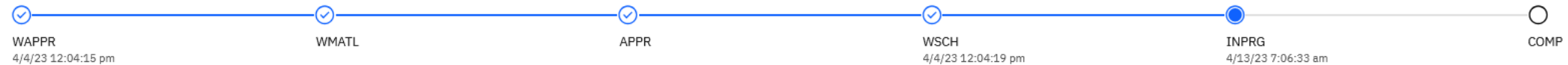
Work orders /

Condensate Return Pump Quarterly Service

Work order 1202

4 of 182 Actions ^

Status



Summary

Plans

Related records

Workflow assignments

Work log

Communication log

Summary

Preventive Maintenance

Reported by
MAXADMIN

Scheduled start
.....
Unspecified

Target start
4/3/23 8:00:00 pm

Failure class
PUMPS

Classification
.....
Unspecified

Parent work order
Unspecified

Owned by
ENG

Scheduled finish
.....
Unspecified

Target finish
4/3/23 11:00:00 pm

Problem code
.....
Unspecified

Class description
Unspecified

GL account
6210-339-???

Attachments
0 files

History
4 updates

Asset and location

Asset
11430_01
Centrifugal Pump 100GPM/60FT HD

Location
BR430_01
Condensate Return Pump- Centrifugal/100GPM/60FTHD

Job details

- Create follow-up work order
- Create work order
- Start workflow
- Change status
- Select owner or owner group
- View source record

"Manage Columns" provides the user some flexibility

IBM Maximo Application Suite | Manage [Take a tour](#)

Work orders

Results: 182 View: B stuff (shared) - Edited

Class: WORKORDER,ACTIVITY X History: =0 X Is Task: =0 X Site: =BEDFORD X Status: =APPR,=INPRG X Location: B% X

Clear all filters

Manage columns

<input type="checkbox"/>	Work Order	Status	Description	Location	Asset	Scheduled Start	Type
	wonum	=APPR,=INPRG	description	B%	assetnum	schedstart	worktype
<input type="checkbox"/>	2004	INPRG	Feeder Jammed	BPM3100	13110		Corrective Maintenance
<input type="checkbox"/>	3008	INPRG	Filler/Lifter System Inspection and C...	BPM3100	13160		[No T...
<input type="checkbox"/>	1211	INPRG	Relocate Guard Rails Around Compre...	BR300	11300		Co...
<input type="checkbox"/>	1202	INPRG	Condensate Return Pump Quarterly S...	BR430_01	11430_01		ma...
<input type="checkbox"/>	1285	INPRG	replace mechanical seal	BR430_01	11430_01		Co...
<input type="checkbox"/>	1379	INPRG	replace coupling to address leak	BR450	11450		ma...
<input type="checkbox"/>	1004	INPRG	Generator Overhaul	BR230	11230	4/11/23	Corrective Maintenance
<input type="checkbox"/>	41061	APPR	Inspection	BR300	11340	7/4/01	Preventive Maintenance
<input type="checkbox"/>	41071	APPR	Inspection	BR300	11340	8/3/01	Preventive Maintenance
<input type="checkbox"/>	43001	APPR	11340 PM	BR300	11340	1/11/02	Preventive Maintenance

Items per page: 10 1-10 of 182 items

1 1 of 19 pages

'Manage Columns' allows you to customize your view

IBM Maximo Application Suite | Manage [Take a tour](#)

Work orders [Create work order](#) +

Results: 182 View: B stuff (shared) - Edited

Clear all filters

Manage columns

Root /

Search

8 items selected [Clear changes](#)

<input type="checkbox"/>	actfinish	Actual Finish
<input type="checkbox"/>	actintlabcost	Actual Cost of Internal Labor
<input type="checkbox"/>	actintlabhrs	Actual Hours of Internal Labor
<input type="checkbox"/>	actlabcost	Actual Labor Cost
<input type="checkbox"/>	actlabhrs	Actual Labor Hours
<input type="checkbox"/>	actmatcost	Actual Material Cost
<input type="checkbox"/>	actoutlabcost	Actual Cost of External Labor
<input type="checkbox"/>	actoutlabhrs	Actual Hours of External Labor

Cancel OK

Items per page: 10 1-10 of 182 items

Selected 8 [Clear all](#)

Work Order	wonum	⊗
Description	description	⊗
Location	location	⊗
Asset	assetnum	⊗
Scheduled Start	schedstart	⊗
Type	worktype.wtypedesc	⊗
Scheduled Finish	schedfinish	⊗
Status	status	⊗

1-10 of 19 pages

=====

Create work order +

View: B stuff (shared)

Clear all filters

2

Class: WORKORDER,ACTIVITY X History: =0 X Is Task: =0 X Site: =BEDFORD X Status: =APPR,=INPRG X Location: B% X

Manage columns

1-10 of 182 items

1 of 19 pages

Role Based Application – Work Orders

IBM Maximo Application SuiteManageTake a tour

Work orders

After

Create work order +

Results: 182View: B stuff (shared) - Edited

Class: WORKORDER,ACTIVITY xHistory: =0 xIs Task: =0 xSite: =BEDFORD xStatus: =APPR,=INPRG xLocation: B% x

Work Order	Description	Location	Asset	Scheduled Start	Scheduled Fi...	Type	Status
2004	Feeder Jammed	BPM3100	13110			Corrective Maintena...	INPRG
3008	Filler/Lifter System Inspection and C...	BPM3100	13160			Preventive Maintena...	INPRG
1211	Relocate Guard Rails Around Compre...	BR300	11300			Corrective Maintena...	INPRG

Work orders

Before

Create work order +

Results: 182View: B stuff (shared) - Edited

Class: WORKORDER,ACTIVITY xHistory: =0 xIs Task: =0 xSite: =BEDFORD xStatus: =APPR,=INPRG xLocation: B% x

Manage columns

Work Order	Status	Description	Location	Asset	Scheduled Start	Type
wonum	=APPR,=INPRG x	description	B% x	assetnum	schedstart	worktype.wtypedesc
2004	INPRG	Feeder Jammed	BPM3100	13110		Corrective Maintenance
3008	INPRG	Filler/Lifter System Inspection and C...	BPM3100	13160		[No Title]ve Maintenance

Start Center vs Operational Dashboard

Start Center 'Portlets'

- Quick Insert
- Favorite Applications
- Inbox / Assignments
- KPI Graph
- KPI List
- Result Set
- ~~Bulletin Board~~
- Report List ???

Operational Dashboard 'Cards'

- Quick Actions
- Favorites
- **Workflow**
- KPI Value
- KPI Chart (Trend)
- KPI Comparison
- Work Queues
- *Value*
- *Table*
- Report List ($\geq 9.x$)

Operational Dashboard – Top

Operational dashboard

Page last updated: 5/2/25 9:50:45 am

Demo

Demonstration / Development Dashboard Private

Overdue Emergency Work

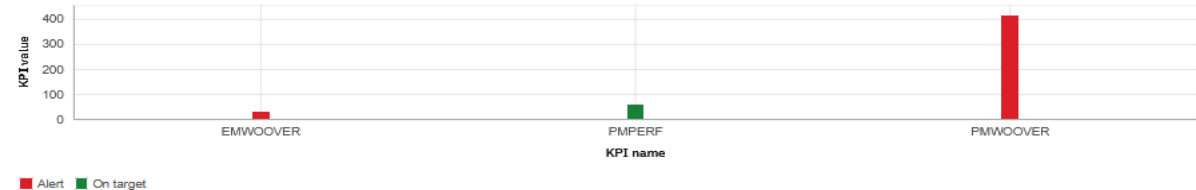
Over target by 29.00

31 work orders

0.00% from last refresh

Selected KPI comparison

Last updated on 5/2/25 9:50:50 am



Favorites

Favorites subtitle

- Work Orders
- Workflow Assignments
- Scheduling Dashboard
- Work Order Tracking
- Service Requests
- Quick Reporting
- Locations
- Assets
- Purchase Requisitions
- Inventory
- Map Manager

Quick actions

- Create work order
Work Order Tracking
- Create service request
Service Requests
- Create purchase request
Purchase Requisitions
- Create job plan
Job Plans
- Create PM
Preventive Maintenance
- Create Location
Locations

PM Performance

Under target by 37.47

57.53%

0.00% from last refresh

Health of Assets for PM Work

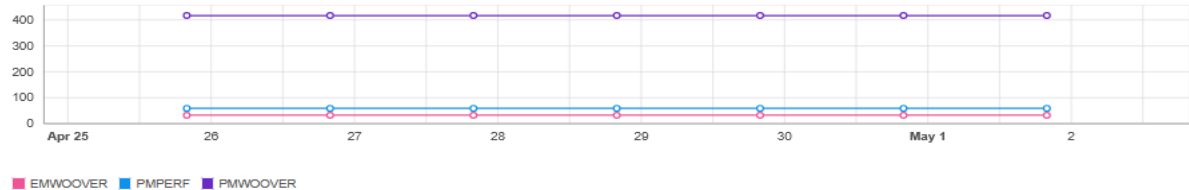
Under target by 90.00

0

0% from last refresh

Safety critical backlog

Last updated on 5/2/25 9:50:50 am



Workflow assignments due soon

Assignment	Due Date
<input type="checkbox"/> Review PR for Approval Site BEDFORD, PR 1009	6/27/24 5:33:10 pm
<input type="checkbox"/> Review PR for Approval Site BEDFORD, PR 1008	6/27/24 5:32:49 pm

Items per page: 4 1-2 of 2 items

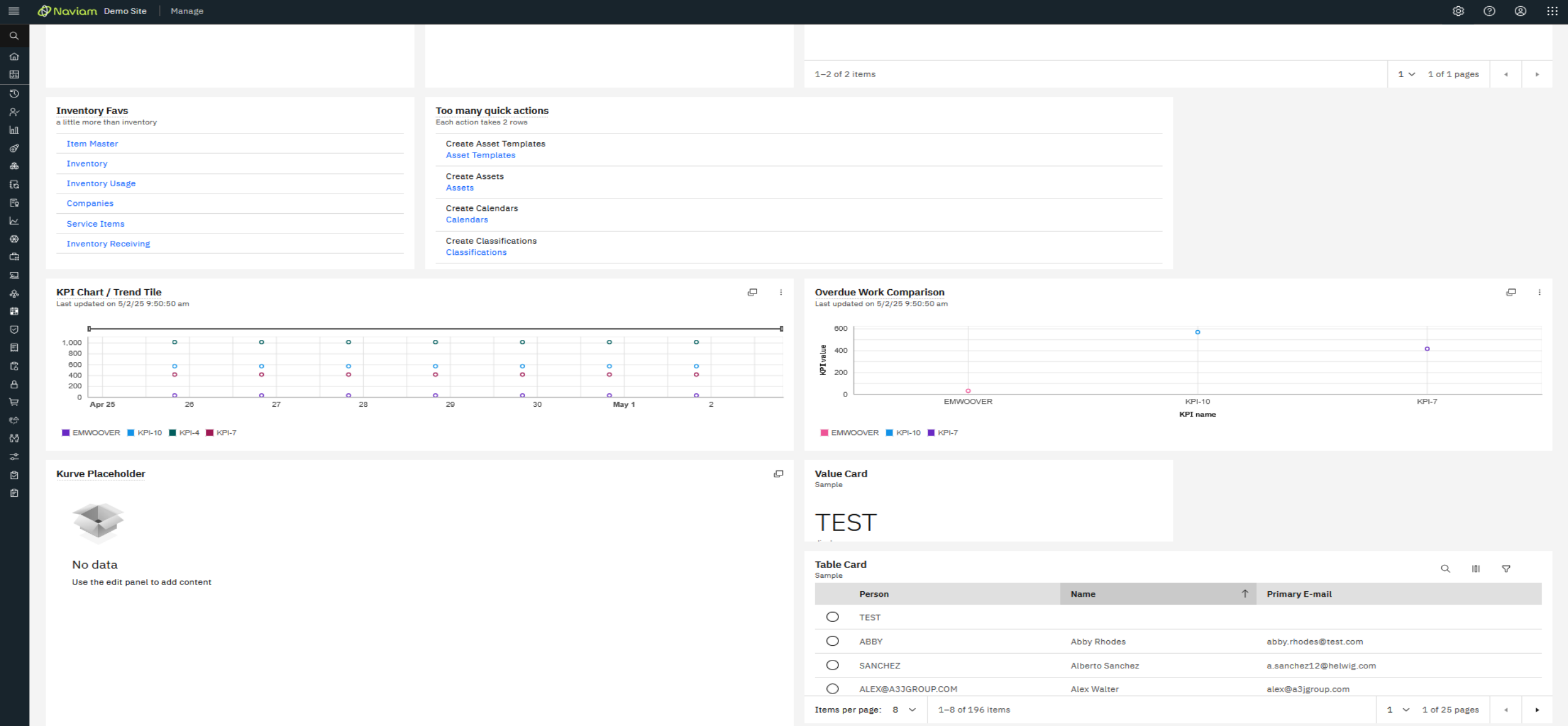
1 of 1 pages

Work queues

Last updated on 5/2/25 9:50:50 am

Queue Name	Description	Count	Priority
OPEN BOILER WORK	Open Work on Boiler Hierar...	158	3
OPEN WORK WHERE I AM L...	APPR and INPRG work ord...	3	2

Operational Dashboard – Bottom



Work queues

✓

Success!

Work queue OPEN WORK WHERE I AM LEAD has been created.

✕

Results: 2

Work queue name	Description	Priority	Count	State
OPEN BOILER WORK	Open Work on Boiler Hierarc...	3	156	<div>Active</div>
OPEN WORK WHERE I AM LE...	APPR and INPRG work order...	2	3	<div>Active</div>

Items per page: 10 1–2 of 2 items 1 1 of 1 pages

Work queues

Work Queue subtitle

Queue Name	Description	Count	Priority
OPEN BOILER WO...	Open Work on Boil...	156	3
OPEN WORK WHE...	APPR and INPRG ...	3	2

1–2 of 2 items 1 1 of 1 pages

Work queues

Work Queue subtitle

Queue Name	Description	Count	Priority
OPEN BOILER WO...	Open Work on Boil...	156	3
OPEN WORK WHE...	APPR and INPRG ...	5	2

OPEN WORK WHERE I AM LEAD

1–2 of 2 items 1 1 of 1 pages

Substitution Variables work in Work Queue Queries

Third Party Card

- Bring external presentation into Maximo



PM Performance

✓ Under target by 36.95

58.05 %

▲ 0.00% from last refresh

Health of Assets for PM Work

✓ Under target by 90.00

0 %

0% from last refresh

Workflow assignments due soon

Assignment	Due Date
No data	

External Content

[< Back To Online Calculator](#)

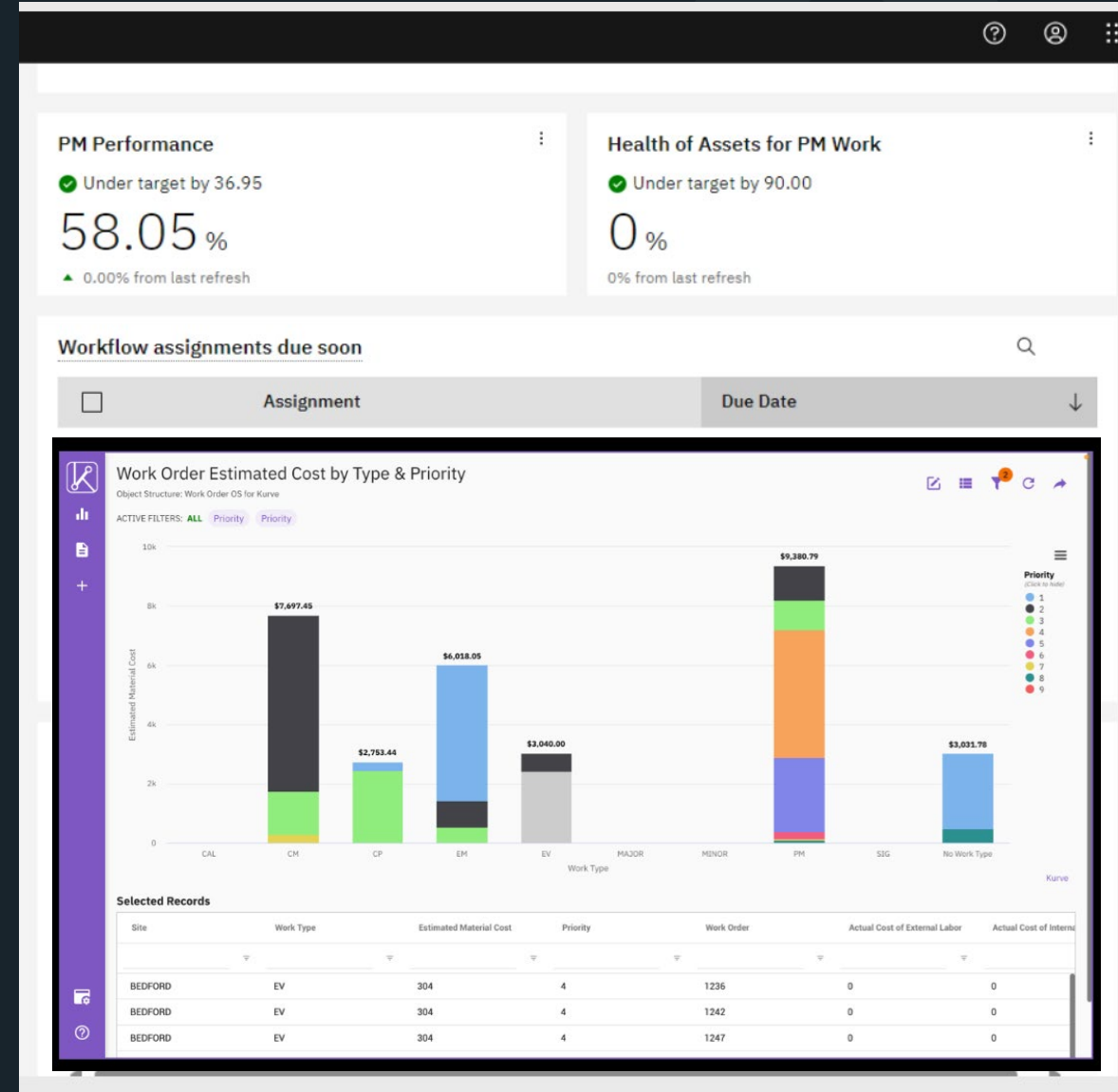
[Super Fullscreen!](#)

You are outside the CCPA jurisdiction.

Information icon

Third Party Card

- Bring external presentation into Maximo
- Needs to be an embeddable url
- This is Kurve as an example



WO Intelligence – Problem Code Recommendations

New GenAI feature recommends problem codes to assist with existing challenges faced by customers to address poor quality (or missing) work order data, impacting effective maintenance prioritization decisions as well as time spent on review and approval.

- AI model trained using long and short descriptions from a small set of related work orders
- Work Orders displays the AI recommendations for review/accept
 - Uses new IBM AI Design UI elements incorporated into Graphite
 - Provides confidence score of the predictions
- Work Queue surfaces the top AI recommendation to accept

The screenshot displays the 'Work orders / Summary' form. The 'Description' field contains 'Compressor pump vibrations at high operational load'. A modal window titled 'Select problem code' is open, showing a table of recommendations:

Problem code	Description	Confidence
<input checked="" type="radio"/> AI HIGHPRES	High pressure	60%
<input type="radio"/> AI LEAK	Leaking	55%
<input type="radio"/> AI LOWPRES	Low pressure	50%
<input type="radio"/> LOWVOL	Low volume	
<input type="radio"/> STOPPED	Stopped	

Below the table, it shows 'Items per page: 10' and '1 - 5 of 5 items'. The modal has 'Cancel' and 'OK' buttons. In the background form, the 'Problem code' field is highlighted with a red box and contains 'HIGHPRES' with an 'AI' icon and a search icon.

Train the model on your data

Work Order Intelligence

AI model trained on customer data.

Suggests top 3 failure code inferences based on work orders textual data on desc, long desc, log, tasks.

Automated deployment and learning on new Manage objects and data structures, communicating with watsonx through a local broker.

Work orders / Summary /

Edit work order

Summary

*Description

Compressor pump v

Include key words that ex

Hide long description

Edit Insert Form

Work type

CM

Reported by

Edward Smith

Asset and location

Asset

11430

Location

BR430

Failure class

PUMP

Problem code

Unspecified

Specify a failure class and then select a problem code.

Last updated 2/14/1024 1:00 pm

Recommendation

Select a recommended problem code.

Regenerate

Problem code	Description	Confidence
<input checked="" type="radio"/> HIGHPRES	High pressure	90%
<input type="radio"/> LEAK	Leaking	85%
<input type="radio"/> LOWPRES	Low pressure	70%

Cancel Apply

Recommendation + 2 more

AI HIGHPRESS

How to train your AI dragon?



How to train your dragon? – AI Configuration App

IBM Maximo Application Suite | AI configuration

Summary / WOPROBLEMCODE

Problem code classification

Refresh

Actions

WOPROBLEMCODE configuration is inactive.

Target for

Object structure

MXAPIWODETAIL

Inference for

PROBLEMCODE

Model

Template

pcc

Template version

1.0.0

Model ID

Unspecified

Training

Training invoke channel

AITRAINWOPROBLEMCODE

Training filter

AITRAINFILTER

Inference

Inference invoke channel

AIINFWOPROBLEMCODE

Inference filter

AIINFERENCEFILTER

Inference type

CLASSIFICATION

Model training log

Start date

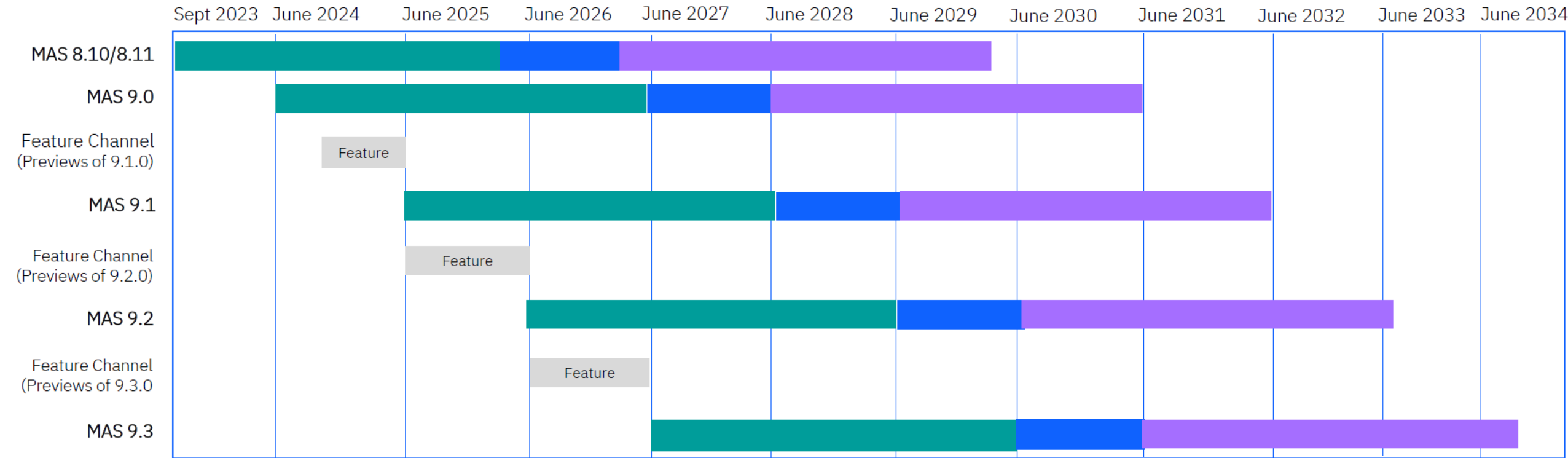
Complete where

Message

You don't have any model training logs yet.

MAS Lifecycle: 3+1+3 with 12-month release cadence

**Please review MAS SaaS policies for their release cadence



- Follows 3+1+3 lifecycle
- Release every 12 months (9.x)
 - Monthly maintenance updates for 36 months (Base Support)
 - Initial Extended Support for another 12 months
 - Ongoing Extended Support for another 36 months



*Usage + Existing + New Sev1 Critical Defect Fixes (no proactive security fixes)

*Usage + Existing Fixes only

Reference Links

- [Upgrade checklist – this has the reference to the customization archive](#)
- [Upgrading from Maximo Asset Management to IBM Maximo Manage](#)
- [Upgrading from Maximo Asset Management to IBM Maximo Manage pdf version](#)
- [Moving from EAM to Manage Blog](#)
- [What's new with Maximo Manage 8.0 - 8.7](#)
- [Application Suite 8.8 and later – continuous delivery model](#)
- [Customization Standards](#)
- [Classname Prefixes for Industry Solutions](#)
- [MAS Authentication options](#)
- [Maximo Application Suite Admin APIs 8.11.x](#)
- [IBM REST API Guide](#)
- [Maximo Automation Script Wiki](#)
- [MAS 8.11 – Multiple Identity Providers](#)
- [Generating Entity Relationship Documents \(ERDs\)](#)
- [Role Based Applications – Work Orders](#)
- [Role Based Applications – Operational Dashboard](#)
- [Prepare for MAS: Utilizing S3 Storage for Attached Documents in 7.6.1](#)
- [Navigating 7.x End of Support](#)
- [Asset Life-Cycle Management and AI](#)
- [Manage 9.0](#)
- [Join the IBM Maximo Product Updates Group](#)
- [IBM Maximo Product Updates Group – for Members](#)
- [Navigation differences video – Manage vs. 7.6.x](#)

QUESTIONS?