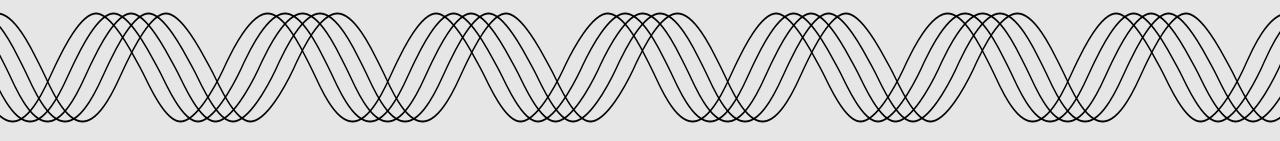
Portland General Electric Outage Process Improvements







Portland General Electric

Our History

Our Numbers

Key Initiatives and Concerns

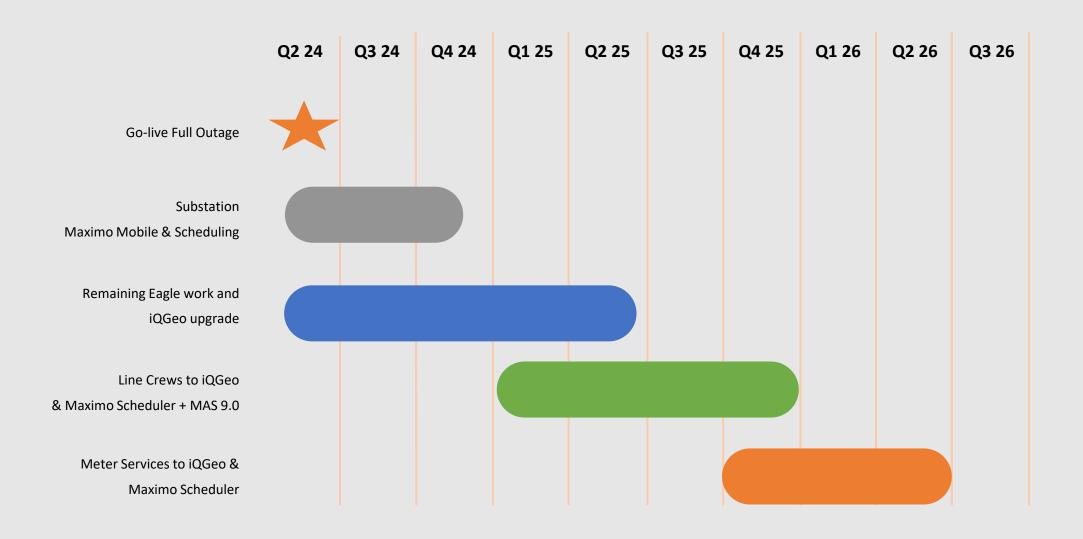
- We began in 1889
- We were the first in the nation to transmit electricity long distance- 14 miles, Willamette

 Falls to downtown Portland
- Approx 1.9M service area (Retail,
 Residential, Commercial, Industrial Customers)
- Approx 900, 000 customers
- 51 cities, 7 counties
- Approx 21.7M MWH delivered/year
- 1,269 circuit miles of transmission, approx. 29k circuit miles of distribution

- Lead the future in clean energy
- Delivering reliable, resilient energy for all
- Wildfire mitigation
- Ensure customer delight

iQGeo, Maximo Scheduler, Maximo Mobile, MAS 9.0

Roadmap



Outage Process Improvements

Maximo enhancements to support outage accuracy



DISPATCH SELECTS WORK TYPE

Dispatcher may lock in work type before field conditions are fully assessed



Work type is determined by material selection or asset exchange record





STATE

PRIOR

DAMAGE CLAIM SELECTED

Dispatcher determines if damage claim based on first call

DAMAGE CLAIM DERIVED

Damage claim selected by first responder, or derived from OMS situation code





ALL WORK HAD SAME TASKS

Job Plans had tasks for post-construction activities, resulting in lots of cancelled tasks

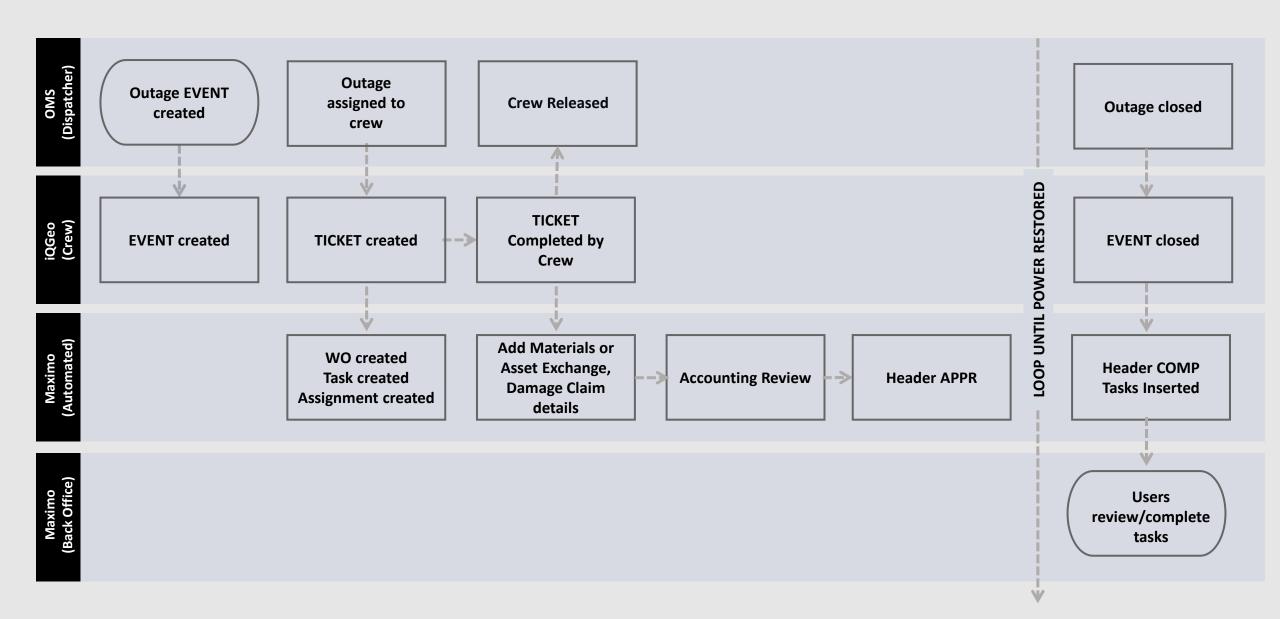
TASKS COME FROM FIELD ACTIONS

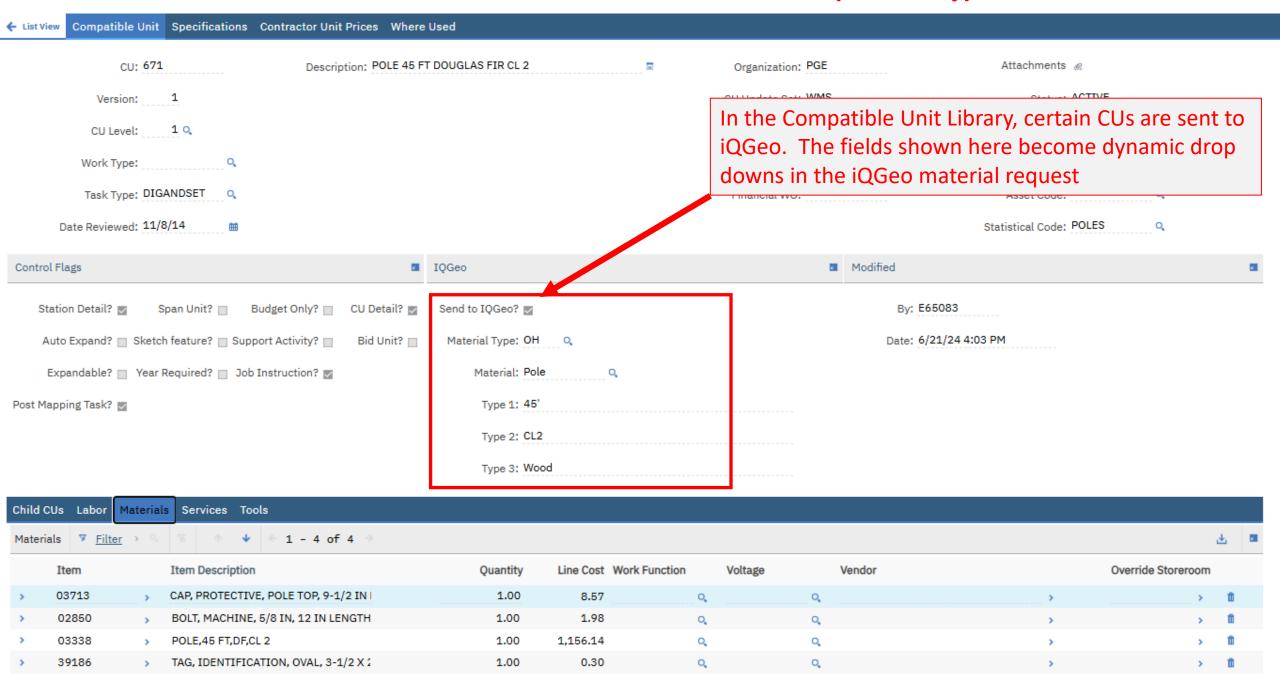
Tasks are derived from actions taken in the field, reducing "noise" for downstream teams



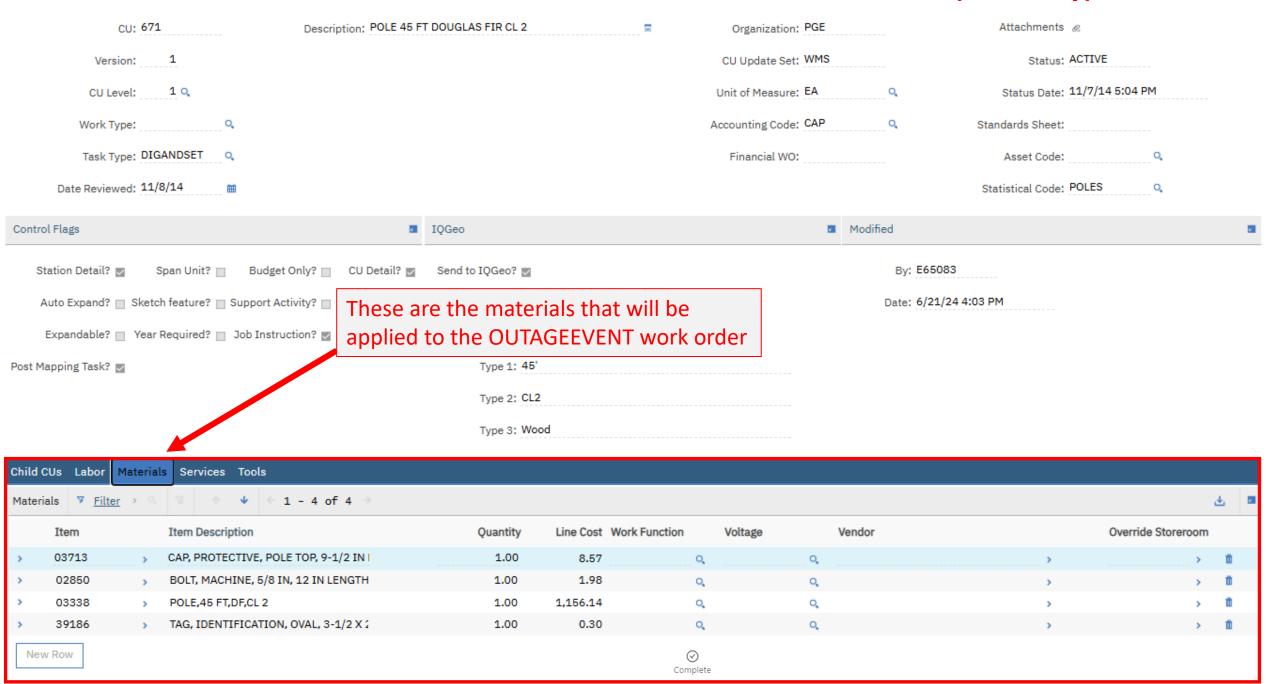
OUTAGEEVENT Work Order Lifecycle

Maximo-centric process overview

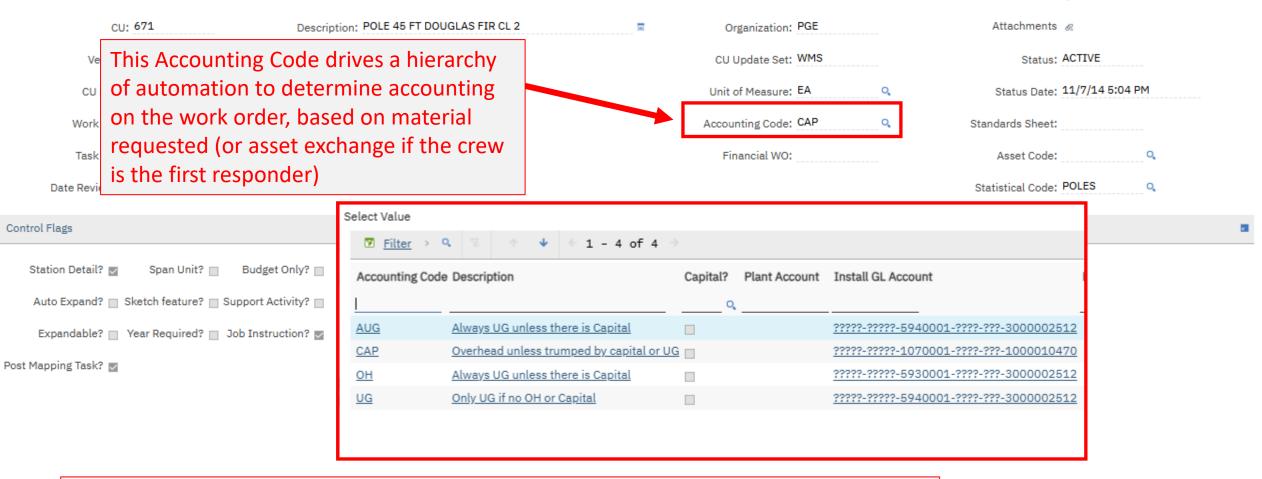




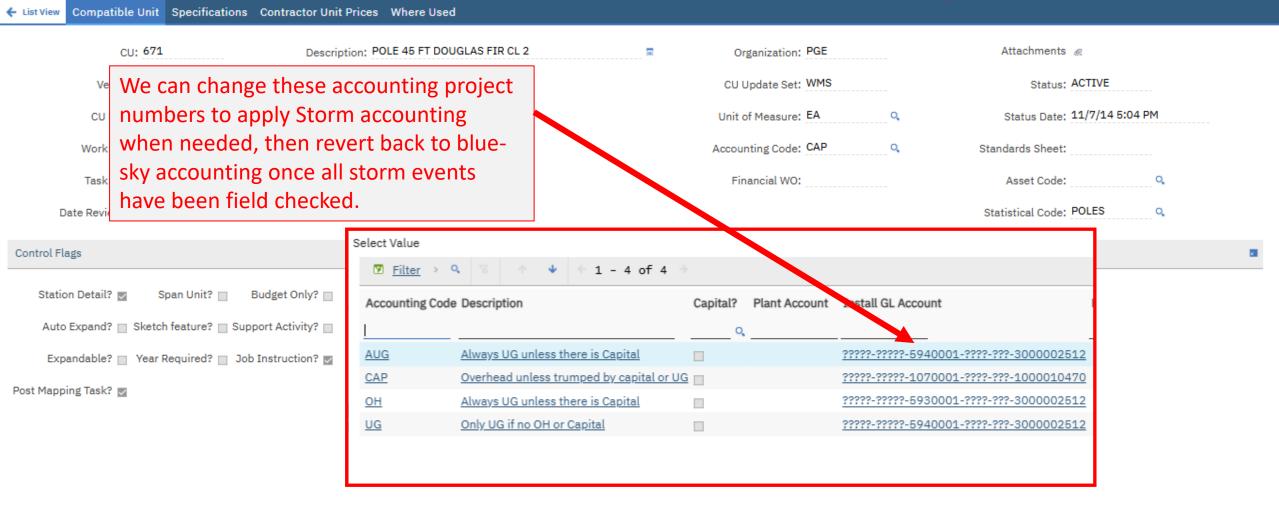
MAXIMO: (Info Only)



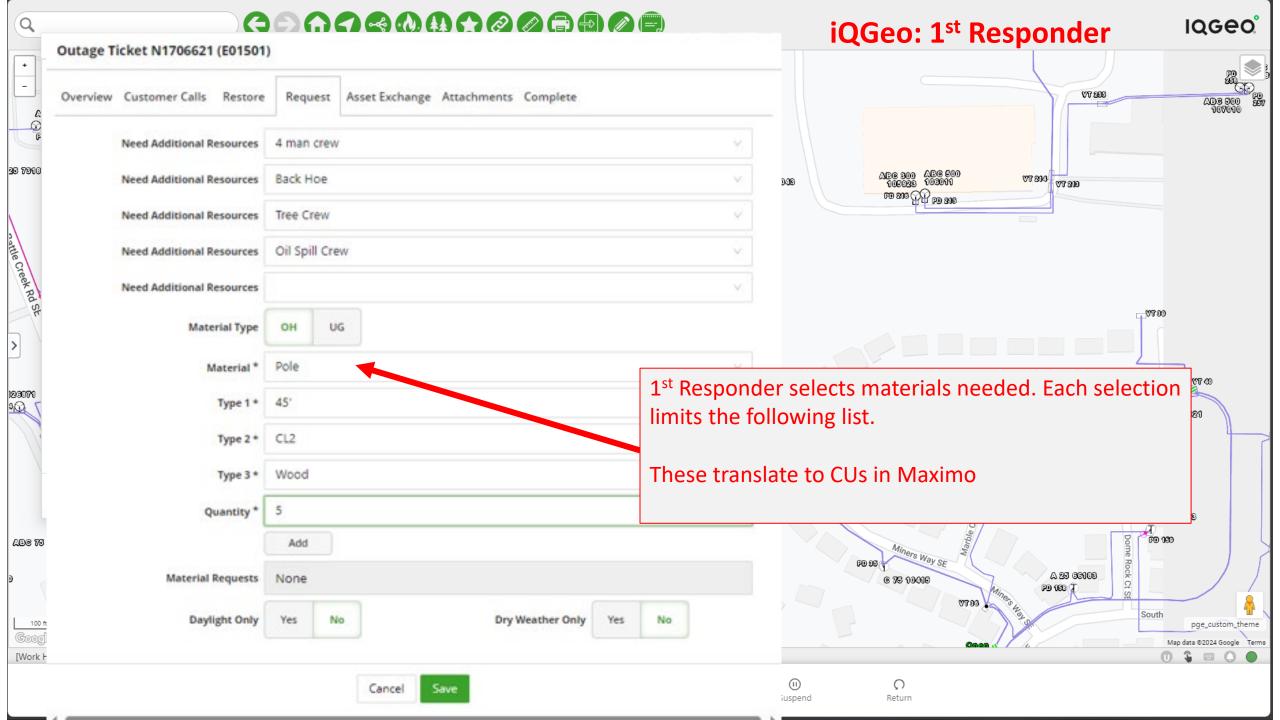
MAXIMO: (Info Only)

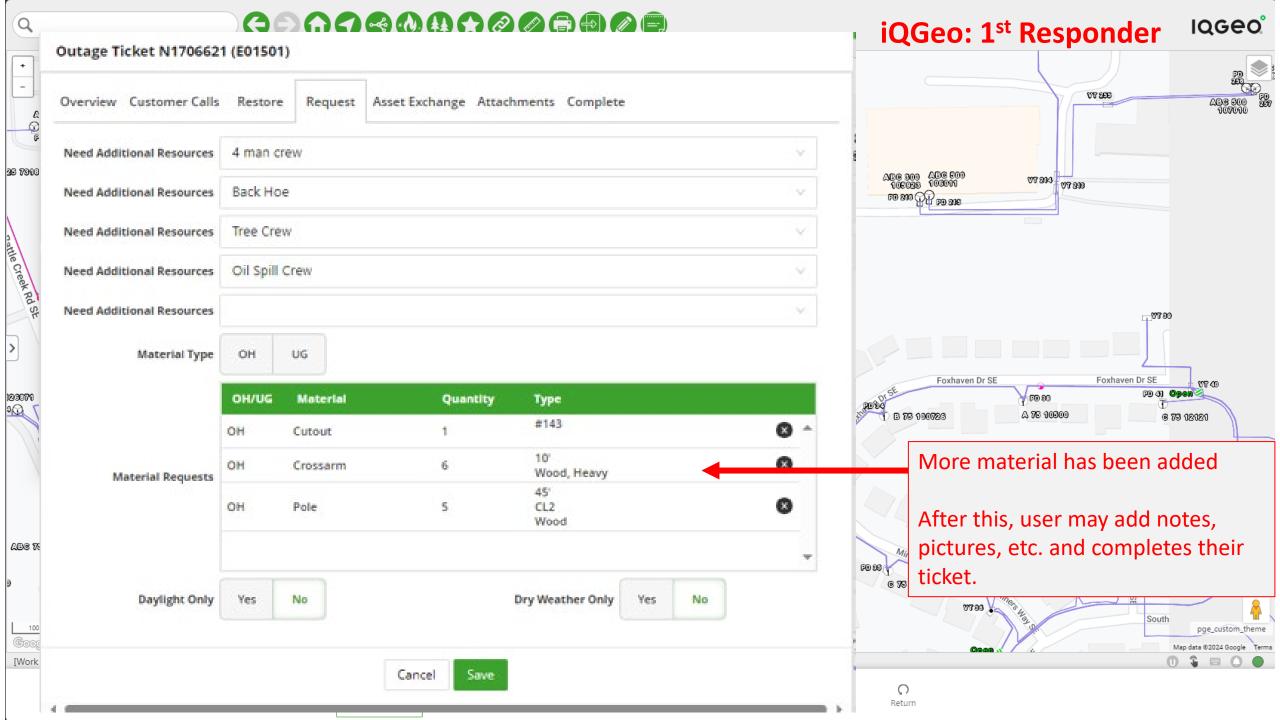


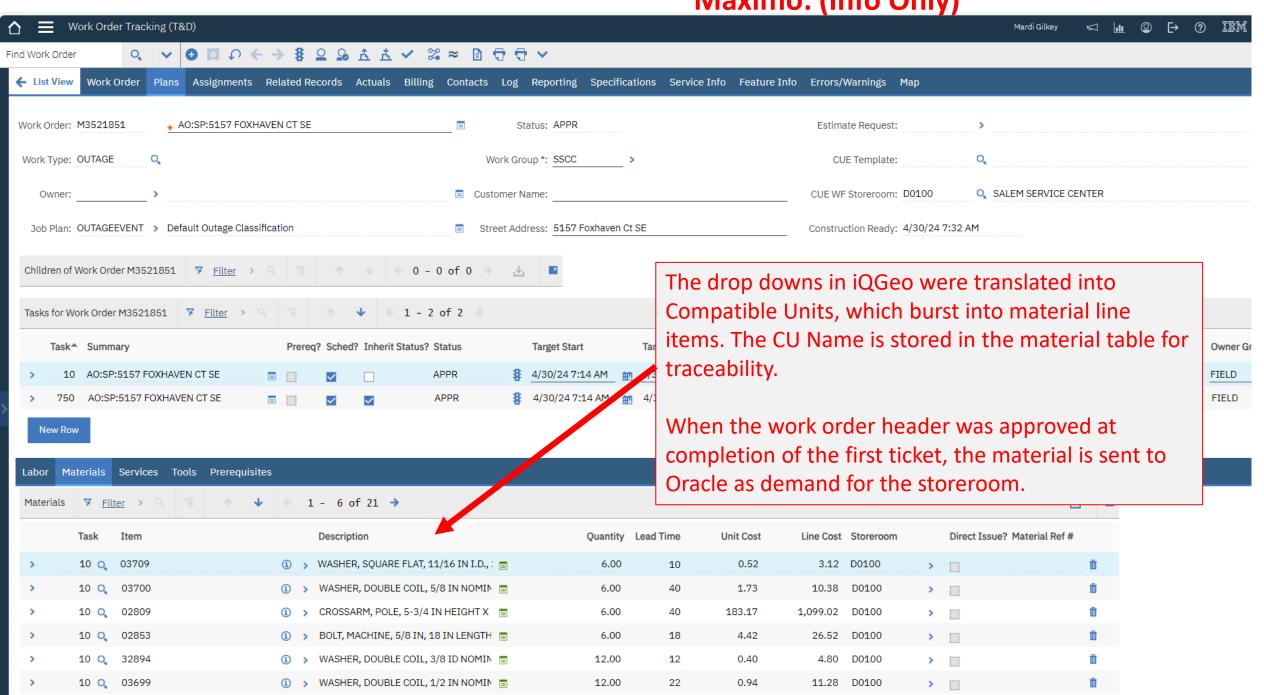
If Damage Claim = True, always damage claim accounting
Else, if any CU is CAP then always capital accounting
Else, if any CU is AUG (always underground), then underground service restoration
Else, if any CU is OH, then overhead service restoration
Else, if any CU is UG then underground service restoration
And if there is no material selected, default to overhead service restoration

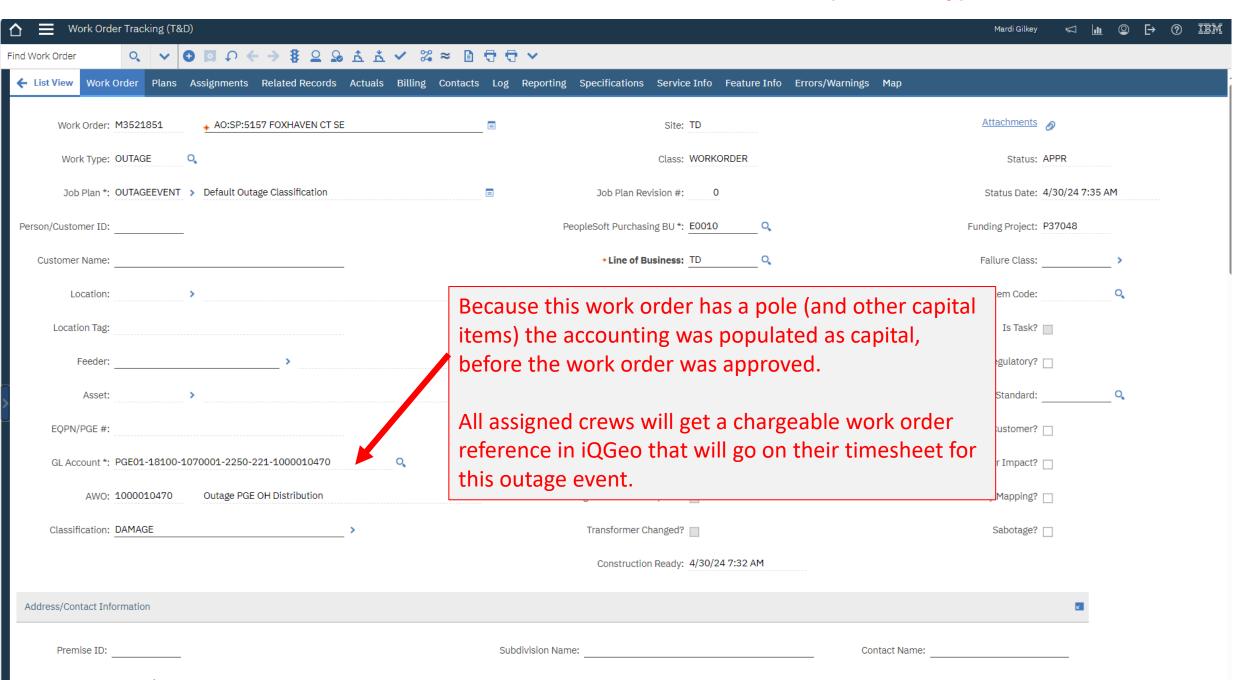


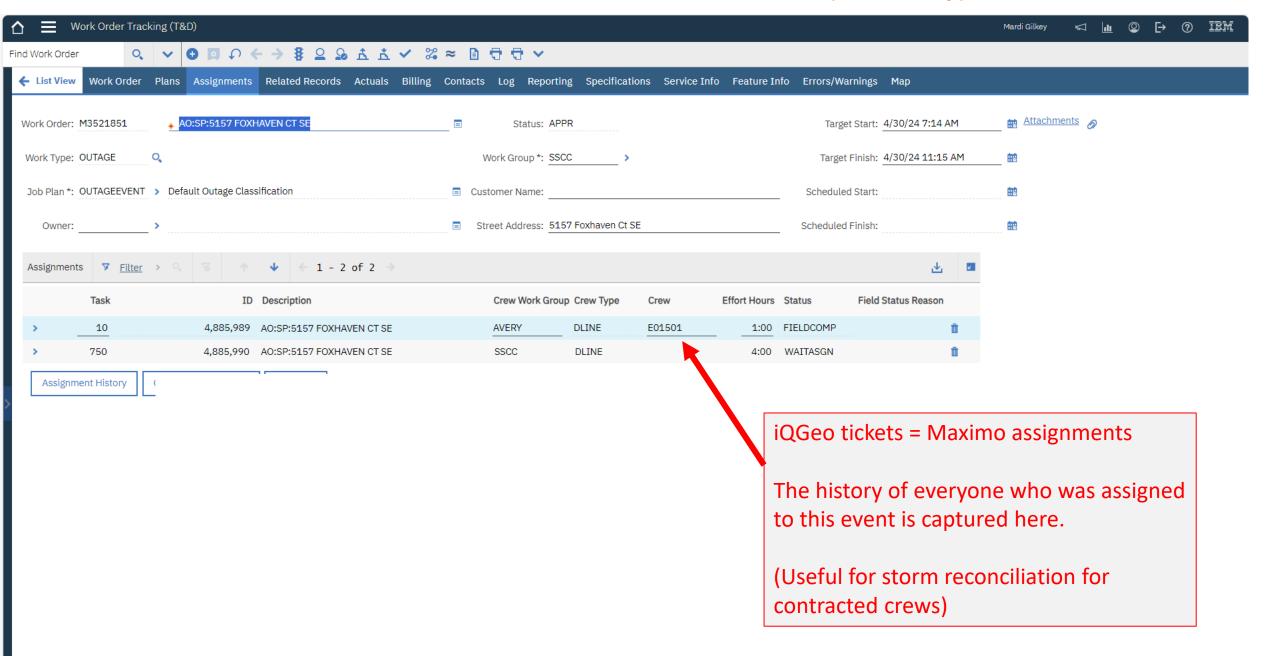
List View Compatible Unit Specifications Contractor Unit	Prices Where Used				
CU: 671 Descript	tion: POLE 45 FT DOUGLAS FIR CL 2	Organizatio	on; PGE	Attachments @	
Version: 1		CU Update S	et: WMS	Status: ACTIVE	
CU Level: 1 Q		Unit of Measu	ıre: EA Q	Status Date: 11/7/14 5:04 PM	
Work Type:		Accounting Cod	de: CAP Q	Standards Sheet:	
Task Type: DIGANDSET Q		Financial W	vo:	Asset Code: Q	
Date Reviewed: 11/8/14				Statistical Code: POLES Q	
Control Flags	This attribute indicates that if this used, a mapping task is expected a		■ Modified		
Station Detail? Span Unit? Budget O	the event is completed.		Ву: E65083		
Auto Expand? Sketch feature? Support Activity?	Bid Unit? Material Type: OH Q		Date: 6/21/24	4:03 PM	
Expandable? Wear Required? Job Instruction?	Material: Pole Q				
Post Mapping Task? 🗾	Type 1: 45'				
	Type 2: CL2				
	Type 3: Wood				

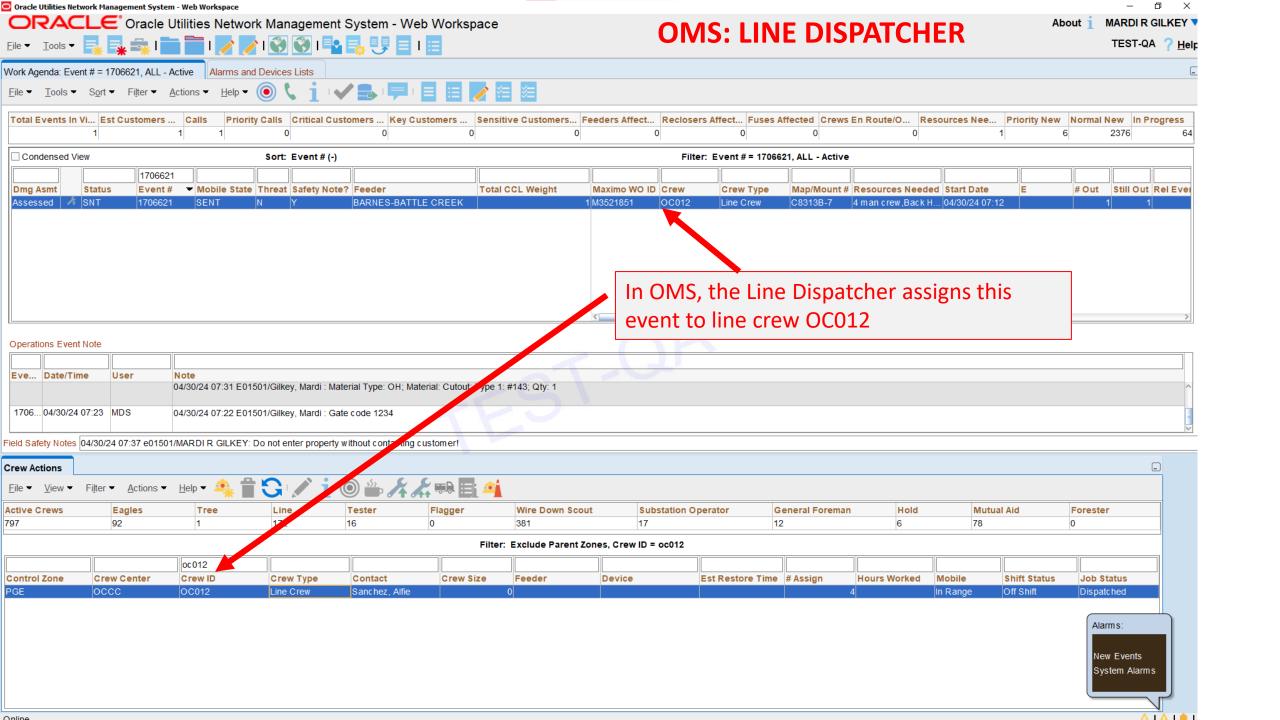


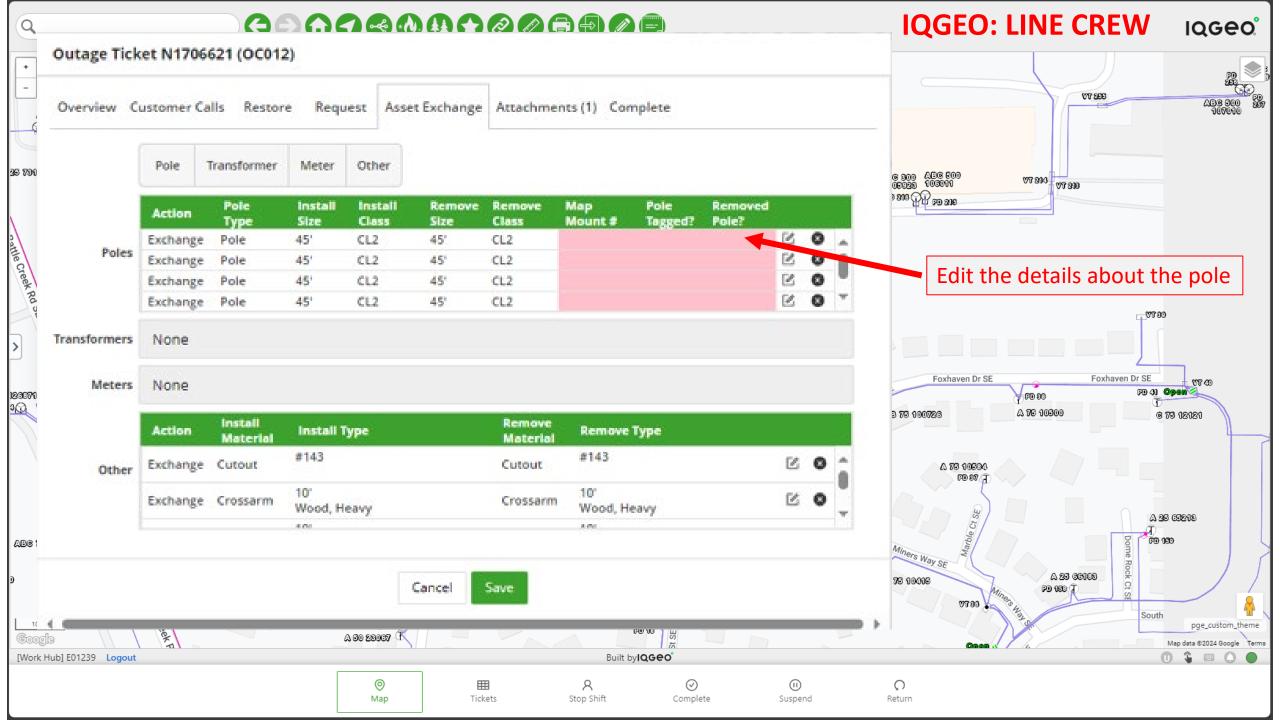


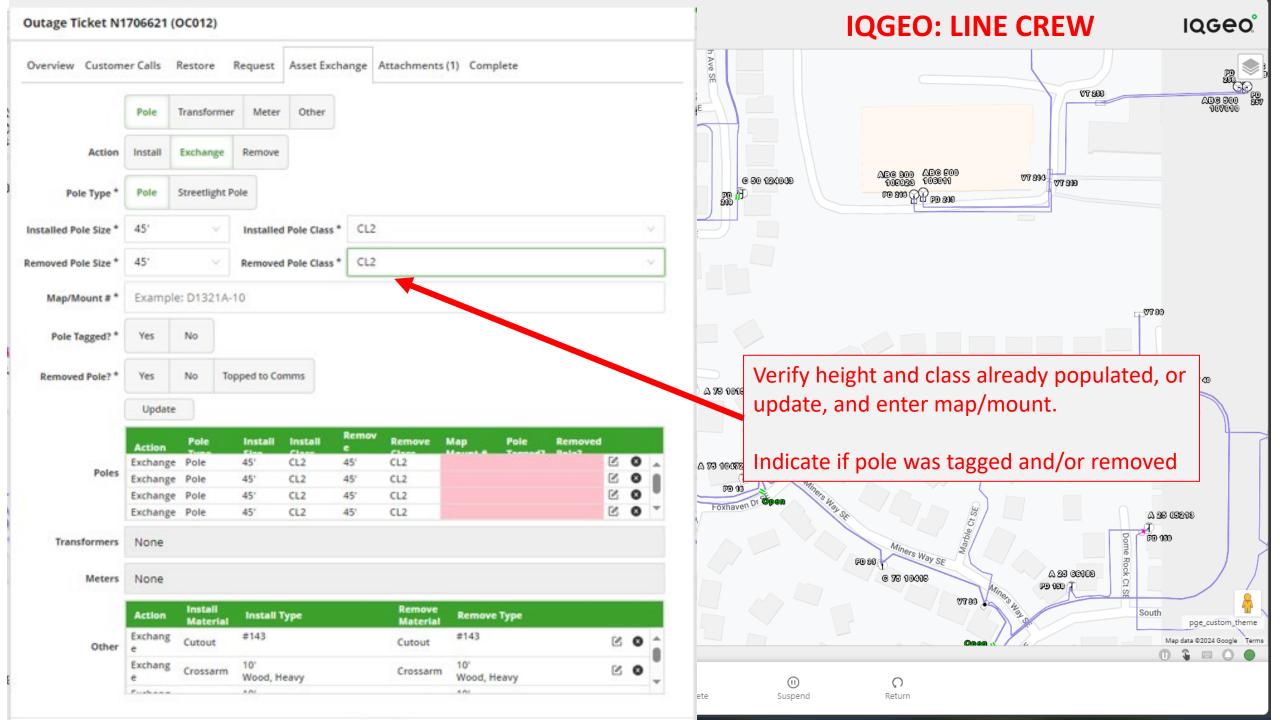


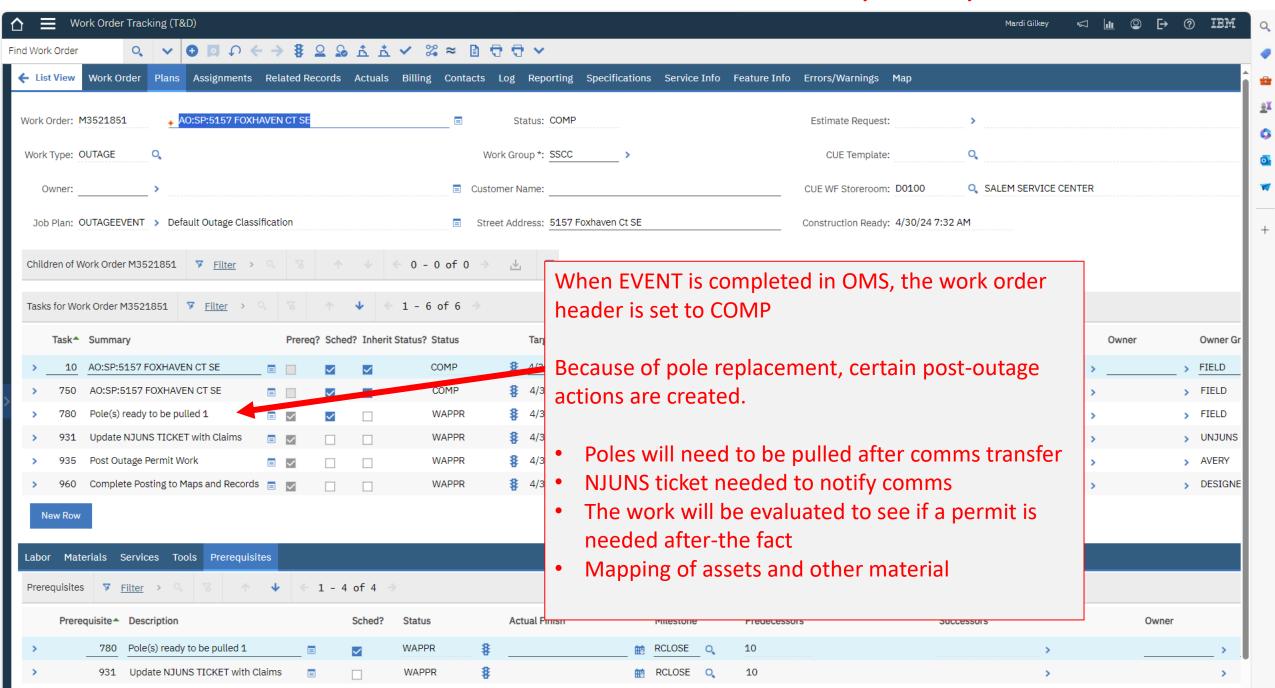


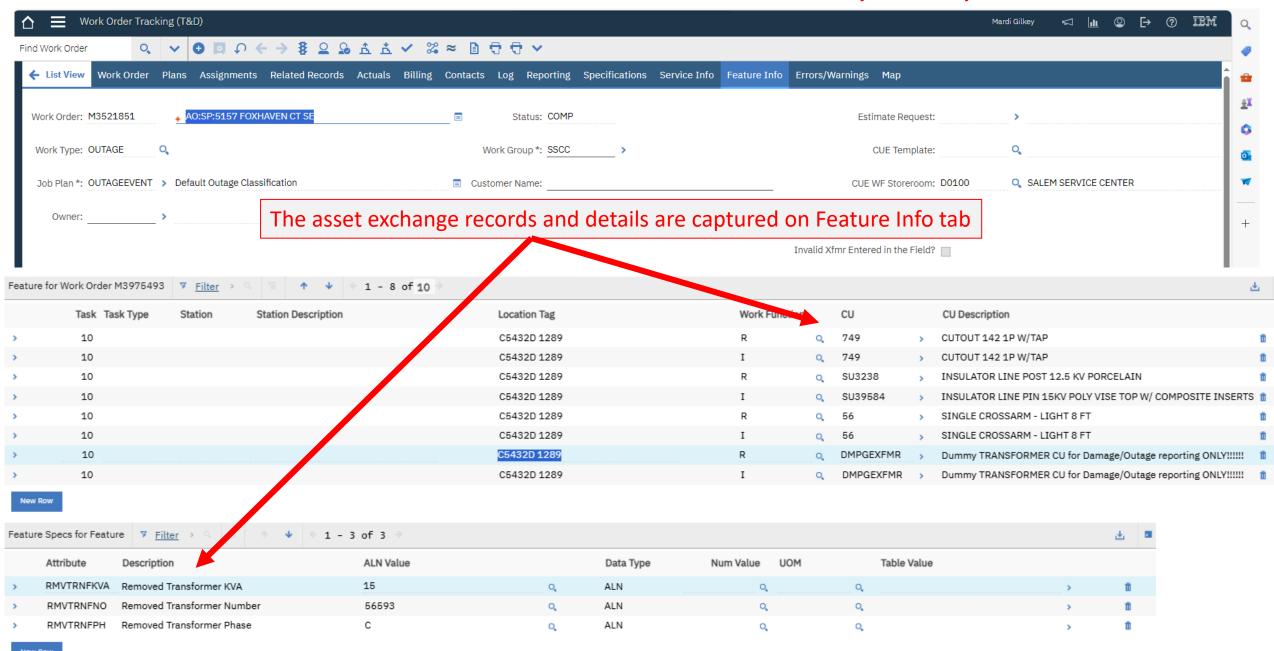


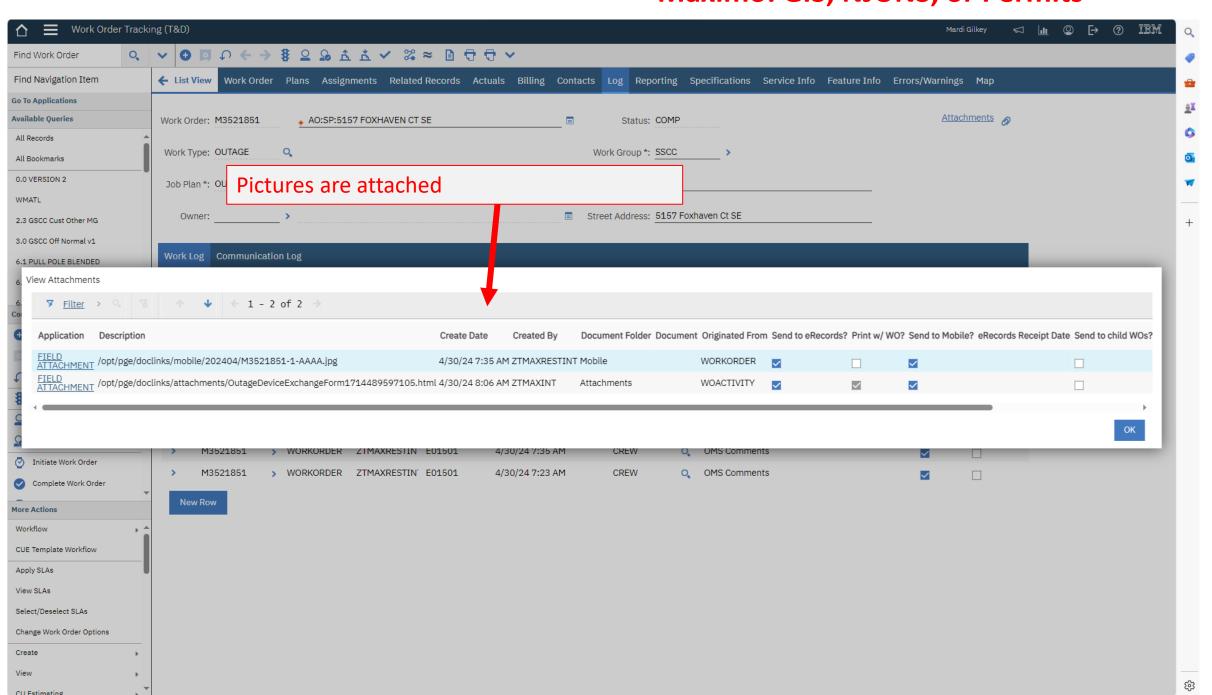


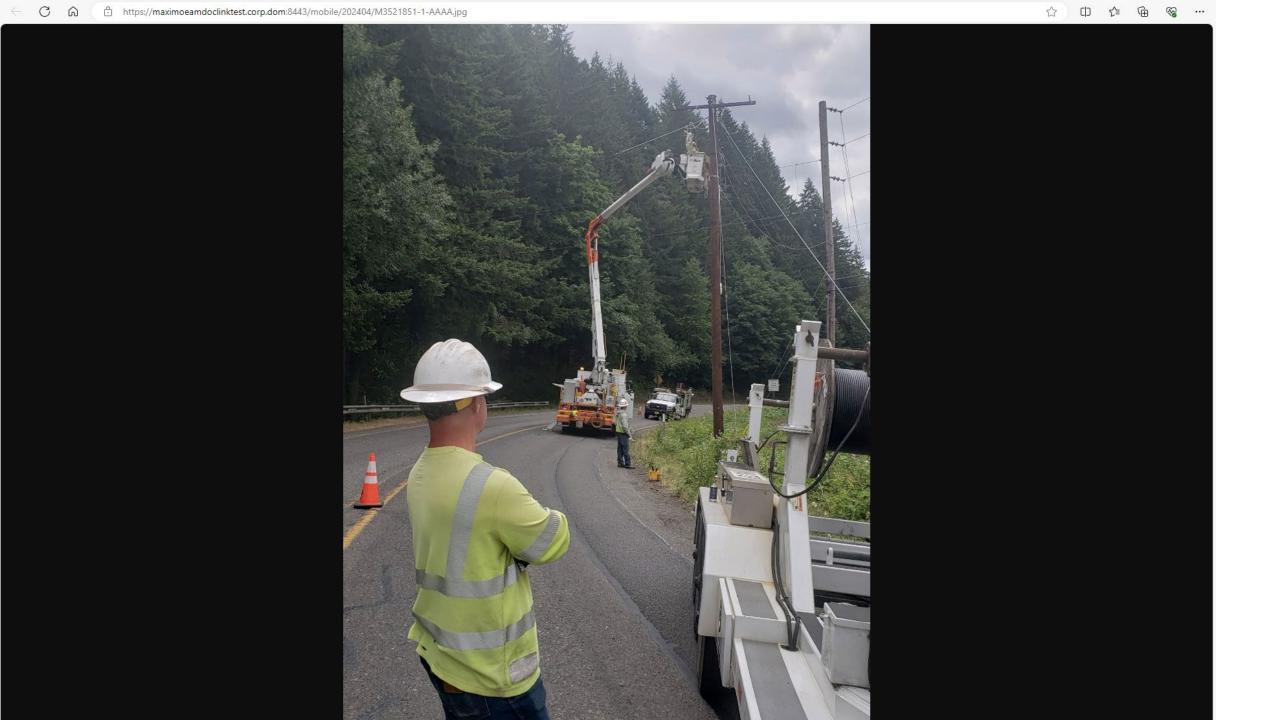


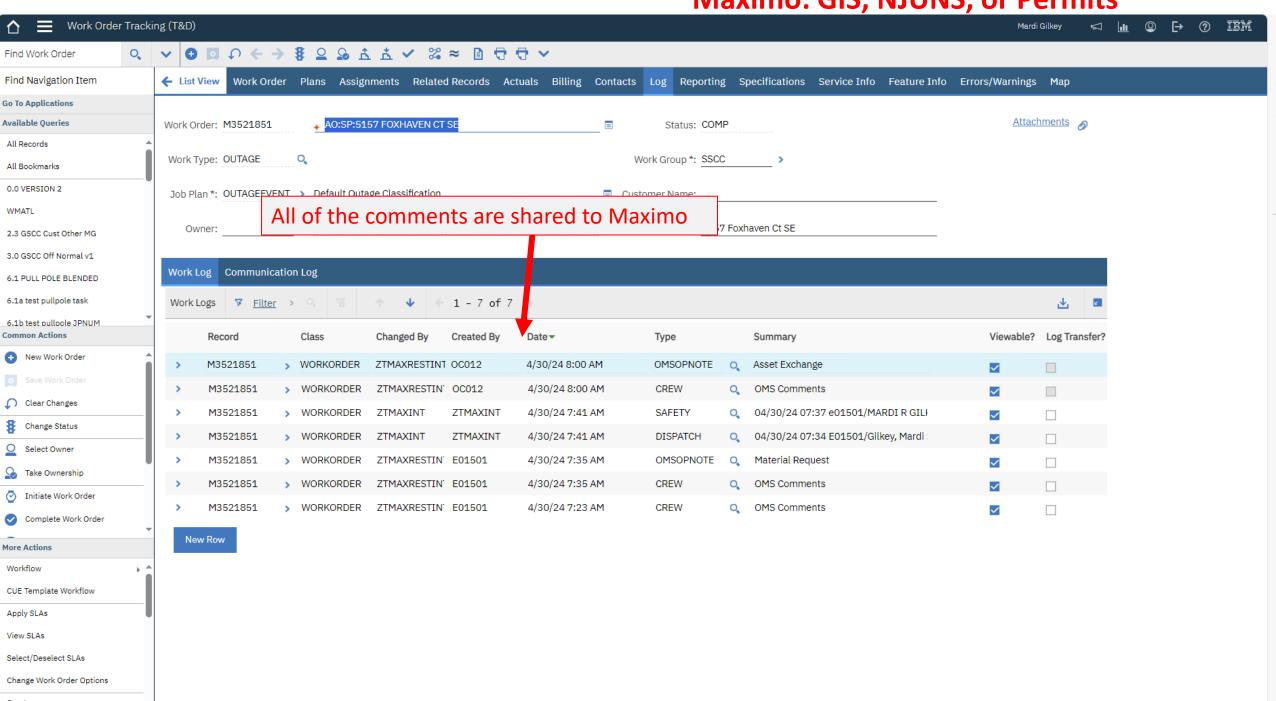




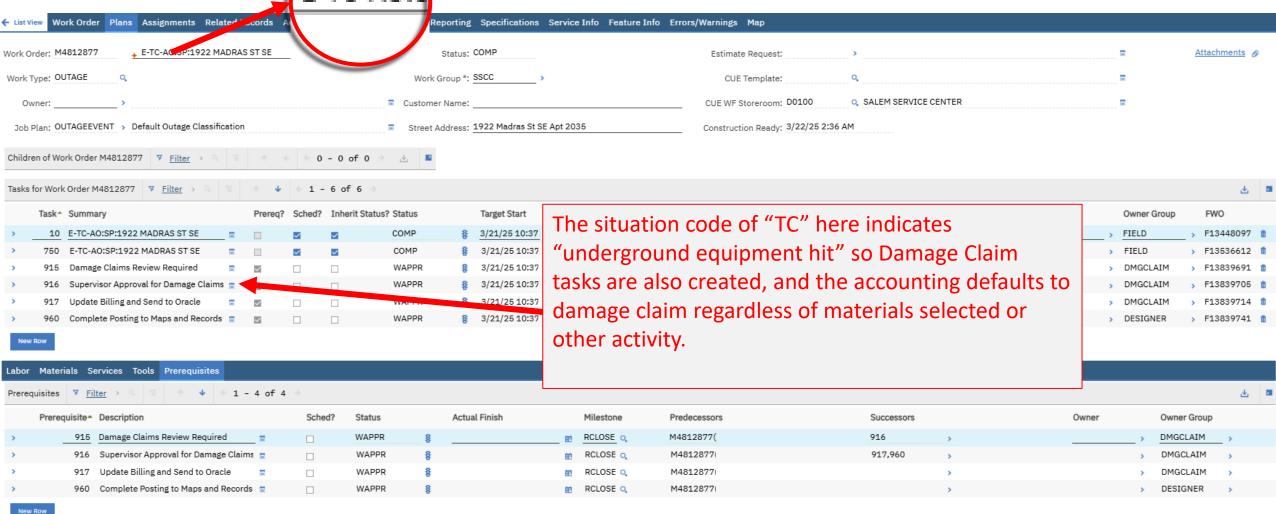








Maximo: Damage Claims







Questions?



