Maximo EAM to MAS



OpenShift Platform Options

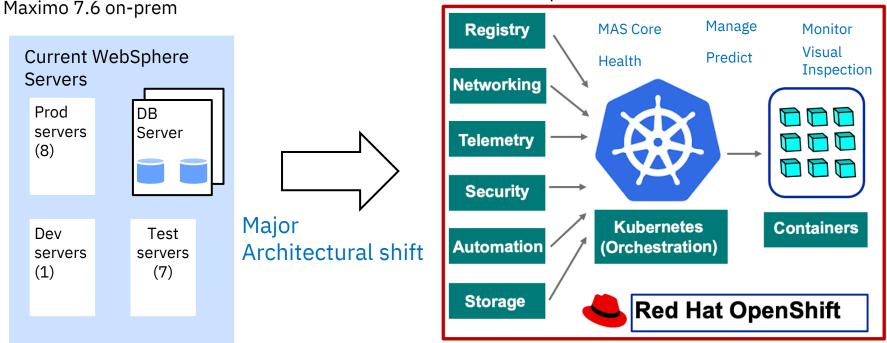
Ben Poston IBM Cloud Modernization SME

February 2024





MAS Example - Current and target environments



Maximo Application Suite (MAS) runs as Containers on Red Hat OpenShift

We must upgrade to MAS but have challenges:

We have databases and applications onprem that must integrate with MAS

We don't want to migrate everything to cloud



We have regulatory or latency requirements requiring data to stay on-prem

Not all data can go to the cloud. Regulatory or network latency requirements force application to stay onprem



Need to deploy and be in production quickly

We don't have months to spend on building and testing a new containers platform No OpenShift Skills (or not enough)

Container skills are in high demand, tough to find (especially in small markets) and can be very expensive



MAS Deployment Options

Deployment	Availability	Procure	Provision & Operate	Client Benefits
On Premises Customer Managed	Now	Client purchases MAS from IBM Client provides infrastructure	Client provisions, manages, and operates full stack	Maximum operational flexibility
On Premises IBM Cloud Satellite Managed OpenShift	Now IBM Exclusive	Client purchases MAS from IBM Client provides infrastructure Platform services including IBM Cloud Satellite and managed Red Hat OpenShift	Client provisions and manages infrastructure & application, IBM manages platform including OpenShift	 Manage the OpenShift platform across on prem and hyperscalers in a hybrid or multi cloud topology Lower cost than DIY Cloud benefits in Client data center
Hyperscalers Customer Managed MAS Optional Managed OpenShift	Now IBM / AWS / Azure Now IBM / AWS / Azure	BYOL Client purchases software from IBM and infrastructure from Hyperscalers Paid (Marketplace listing) Client purchases software and infrastructure from Hyperscalers	Client runs IBM-provided automation scripts to deploy MAS on Hyperscalers' cloud Client manages and operates both software and infrastructure	 Simplifies procurement and deployment Allows client to select their Hyperscalers Flexibility for clients to manage and operate their environment
SaaS IBM Managed	Now	Client purchase single part (includes software, infrastructure, and operations) from <u>either</u> std IBM sales/channels or AWS Marketplace	IBM provisions, manages, and operates Client's MAS environment on AWS Cloud using IBM's AWS cloud account	 Reduced time-to-value Reduced operational costs Allows clients to focus on business priorities
Custom Managed Service BM Maximo / © 2024 IBM Corporation	Now	Client procures from a Maximo managed service provider or through IBM Consulting	Maximo MSP or IBM Consulting provision, manage and operate Client's MAS environment on prem, in a co-location facility, or in any cloud	 Full stack management Allows clients to focus on business priorities Can leverage IBM Cloud Satellite and ROKS for speed and lower costs



Fully automated. As-a-service. Extend anywhere.

Key Capabilities



OpenShift experience built on Kubernetes Use the OpenShift tools and APIs you already know for a single, consistent experience, even when working across hybrid environments or different cloud providers.

Heightened cluster and app security

IBM provides security features to protect your cluster infrastructure, isolate your compute resources, encrypt data, and ensure security compliance in your container deployments. Further, OpenShift sets up strict Security Context Constraints for greater pod security by default.

₽

Worldwide, continuous availability

Deploy and scale workloads across the globe in all IBM Cloud multizone regions. OpenShift clusters include a managed master that is automatically spread across zones within the region for high availability.

Integrated OpenShift catalog

Quickly set up a CI/CD with Jenkins or deploy a variety of apps in a guided experience that's fully integrated into your OpenShift cluster.



Innovation with watsonx, Cloud Paks, & the IBM Cloud platform Easily integrate generative AI with Watson APIs to extend the power of your apps. Access the IBM middleware in IBM Cloud Paks from within the scalable public cloud. You also get built-in services for monitoring, logging, load-balancing, storage, and security to help you manage an app's lifecycle.

Because we use **Red Hat OpenShift on IBM Cloud**, we spend **less time managing infrastructure**, and we have **more time to listen to business needs** and **develop new applications to accommodate them.**"

Herwig Bogaert

Senior System Engineer, meemoo

Up to 99.99% SLA

24x7 SRE global support

Secure by default

Keep Your Own Key (KYOK) with Hyper Protect Crypto Services, FIPS 140-2 Level 4 Certified

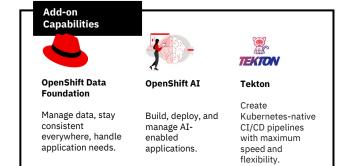
Highly-compliant

Cluster Autoscaler

Worldwide SZRs & MZRs & extend on-prem, at the edge, or public cloud environments with IBM Cloud Satellite

Seamless GPU support

Public Slack workspace







OPENSHIFT

version(n-2)

First to market for 4 years

and counting!

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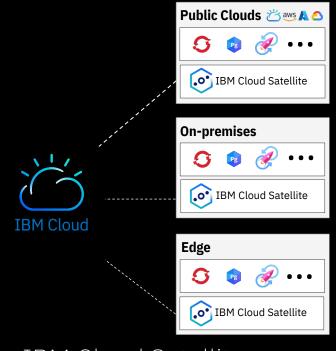
OpenShift Day 2 Responsibilities

IBM enables you to focus on your your core business, not platform management

Responsibilities:				
•	Customer			
0	IBM			
\bigcirc	Shared			

	DIY	With Satellite
Create and configure OpenShift clusters, including geographic deployment options		
Integrate CI/CD pipeline to appropriate endpoints & manage your applications		
Automated provisioning and configuration of Infrastructure (compute, network and storage)		•
Automated installation and configuration of OpenShift , including HA cross zone configuration		•
Automatic upgrades of all components (operating system, OpenShift components, and in cluster services)		•
Security patch management for OS and OpenShift		
Automatic failure recovery for OpenShift components and worker nodes		
Automatic scaling of OpenShift configuration		
Automatic backups of core OpenShift ETCD data		
Built in integration with cloud platform - monitoring, logging, KeyProtect, IAM, ActivityTracker, Storage, COS, Security Advisor, Service Catalog, Container Registry and Vulnerability Advisor	•	•
Built in Load Balancer, VPN, Proxy, Network edge nodes, Private Clusters and VPC capabilities		
Built-in Security including image signing , image deployment enforcement, and hardware trust		•
24/7 global SRE team to maintain the health of the environment and help with OpenShift		
Global SRE has deep experience and skill in IBM Cloud Infrastructure, Kubernetes and OpenShift, resulting in much faster problem resolution		
Automatic compliance for your OpenShift environment (HIPAA, PCI, SOC1, SOC2, SOC3, ISO)		
Capacity expansion through a single click		
Automatic multi-zone deployment in MZRs , including integration with CIS to do cross zone traffic routing		•
Automatic Operating System performance tuning and security hardening		

MAS Deployment Options with IBM Cloud Satellite





Location

Client-controlled infrastructure outside of IBM Cloud data centers

Client manages their hosts (infrastructure) within a location

Flexibility

Run app where it makes sense

For regulated workloads, sovereignty & data gravity concerns, migrations, edge platforms, low latency

Flexible infrastructure options including bring your own – Install on HyperV, Vmware, bare metal, any cloud, integrated appliances

Control

Auditable inventory of all network connections and traffic

Central observability

IBM Cloud for Financial Services Validated

Satellite Reference Architecture for FS Cloud

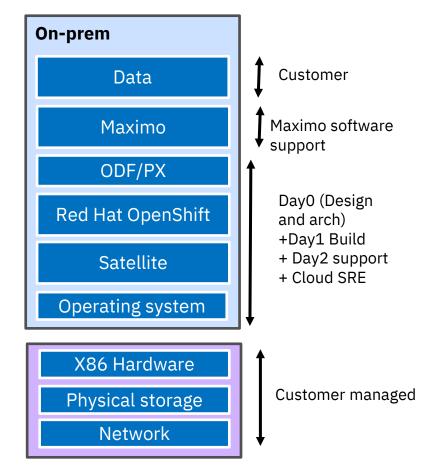
Shared responsibility model for end-user support

IBM:

- Provides support for OS and above
- Includes lifecycle management of managed platform aaS
 - Red Hat OpenShift
 - Satellite
 - Storage Red Hat OpenShift Data Foundation (ODF)
- IBM Cloud SRE support to help debug platform related problems
- Maximo software support
- Optional Full stack build and Day2 support from OS to Maximo software as single point of support avoiding silos (IBM Consulting)
- **Optional** Architectural services for DR and multi-cluster/location design(Expert labs)

Customer:

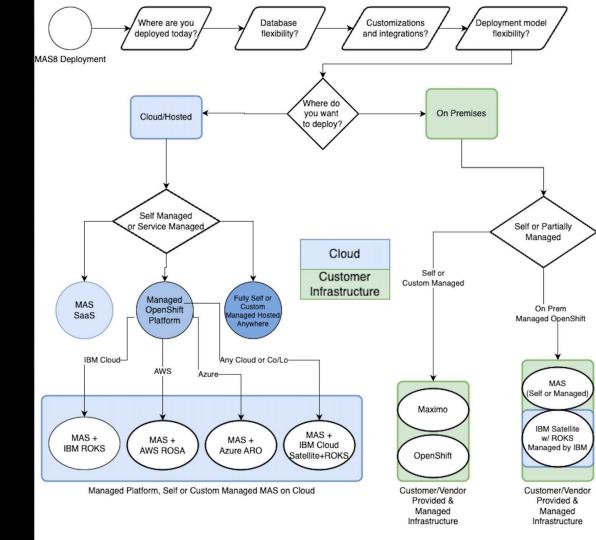
- Owns and manages infrastructure
 - Hardware
 - Storage
 - Network
- Owns and manages Maximo integration to other backend systems
- Respond to end user issues and initiate troubleshooting
 - Work with IBM Cloud SRE teams to debug platform issues



MAS Deployment Decisions

- **On-Premises or Cloud/Hosted**
- Fully managed, partially managed, managed OpenShift
- Hybrid Cloud or Multi Cloud
- IBM Cloud Satellite with ROKS can:
- Bring managed OpenShift to your data center and/or other clouds with IBM Cloud Satellite

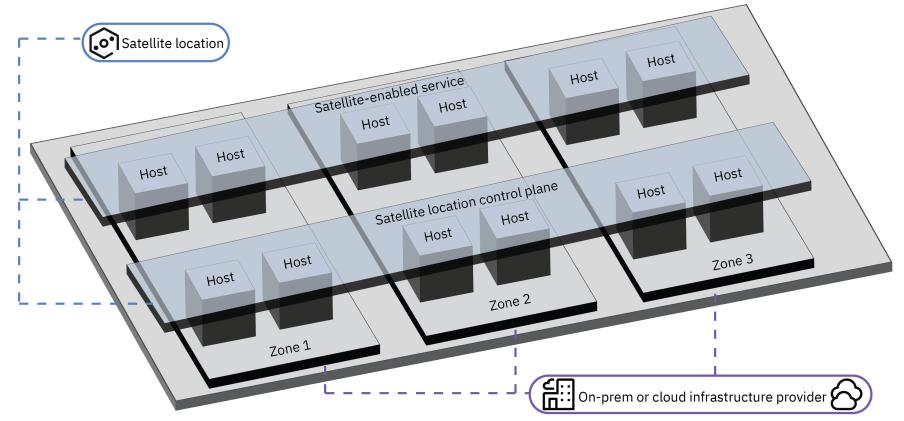
Simplify Hybrid and/or Multi Cloud deploy and management complexity including single pane management



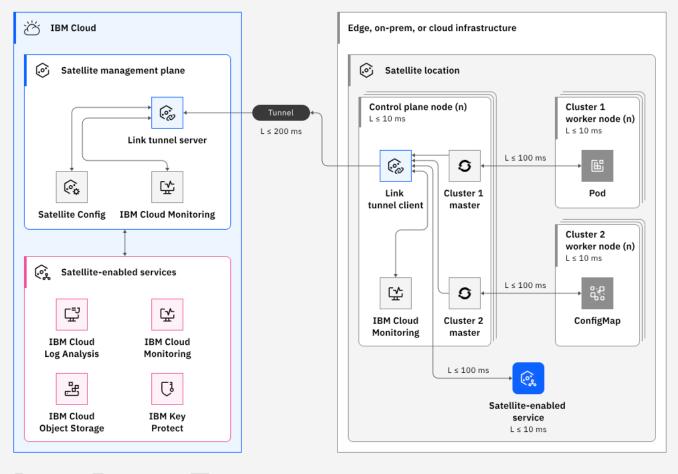




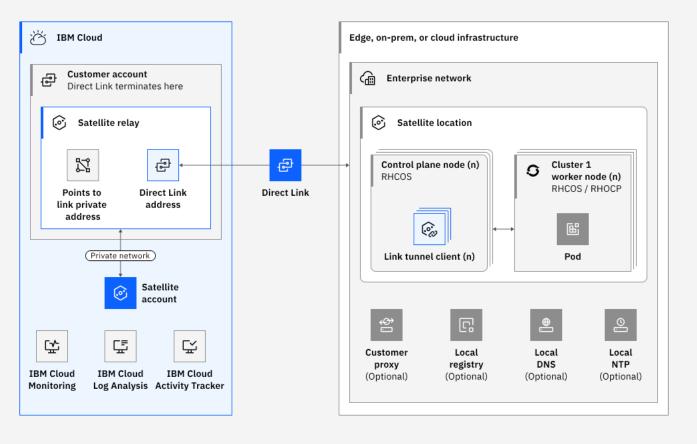
Satellite Architecture *Multi-Zone HA Architecture Built on Kubernetes*



Satellite Architecture



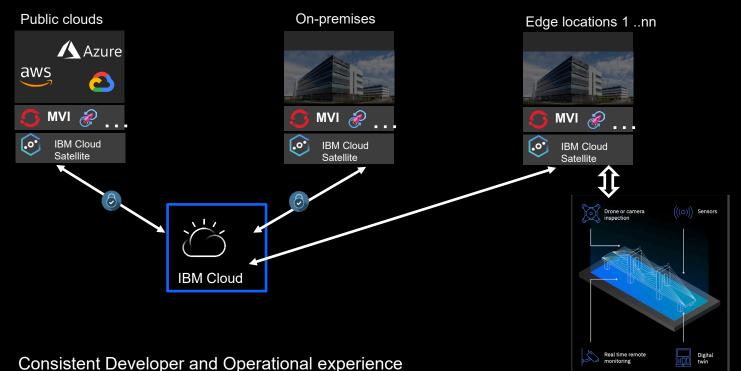
Satellite Architecture with Direct Link



□ Logical node □ Prescribed node □ Multiple instances, where n ≥ 1

RHCOS = Red Hat Enterprise Linux CoreOS RHOCP = Red Hat OpenShift Container Platform

Consistent Architecture and tools across Hybrid multi-cloud and Edge locations



2. Fully Automated Deployments on other Clouds

1.

Example MAS Hybrid and Multi-Cloud Management

