Pacific Maximo User Group

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BART, IT PM

Overview

- What is BART?
- Importance of Compliance
- Challenges in Compliance
- Mobile Technology: A Solution
- Benefits (so far)
- Key Takeaways

Time Permitting

- eKanBan – shopfloor resupply

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Bay Area Rapid Transit Facts

- 1972, Monday 11 Sept
- San Francisco Bay Area
- Heavy Rail Metro Transit
- 150 Miles of Track (Thirds)
- 450,000 Daily Riders
- 635,463 Asset records
- 63,225 Material Items
- PM’s 117,004
- Job Plans 9,865
- User ID 3,283 (154 Security Groups)

Importance of Compliance

1. **Safety:**

•**Passenger Safety:** Compliance ensures passenger safety through adherence to regulations designed to protect the public.
•**Employee Safety:** Employees are safeguarded from occupational hazards.
•**Vehicle Safety:** Vehicles are maintained and operated following stringent safety standards.

2. Legal Obligations:

•**Avoid Legal Consequences:** Non-compliance may result in fines, penalties, or even cessation of operations.
•**Lawsuit Prevention:** Adherence to regulations minimizes the risk of legal action from passengers or employees.

3. Financial Health:

•**Funding Eligibility:** Many transit agencies rely on federal or state funding, which often requires compliance with specific regulations.
•**Avoidance of Fines:** Non-compliance can lead to significant financial penalties.

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Importance of Compliance (Cont)

- **Public Trust and Reputation**
- **Accessibility**
- **Environmental Responsibility**
- **Quality Service**
- **Data Protection**
- **Infrastructure Maintenance & Investment**

Conclusion:

For transit agencies, compliance is not just about adhering to laws and regulations; it is fundamentally tied to their ability to offer safe, reliable, and efficient service to the public while maintaining trust and financial health. Non-compliance can lead to a cascade of negative consequences, including legal ramifications, financial loss, and damage to reputation. Hence, compliance is a non-negotiable imperative for the successful operation of transit agencies.

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How Expensive are your Mistakes?

Hard Dollars?

Litigation Costs?

Loss of Funding?

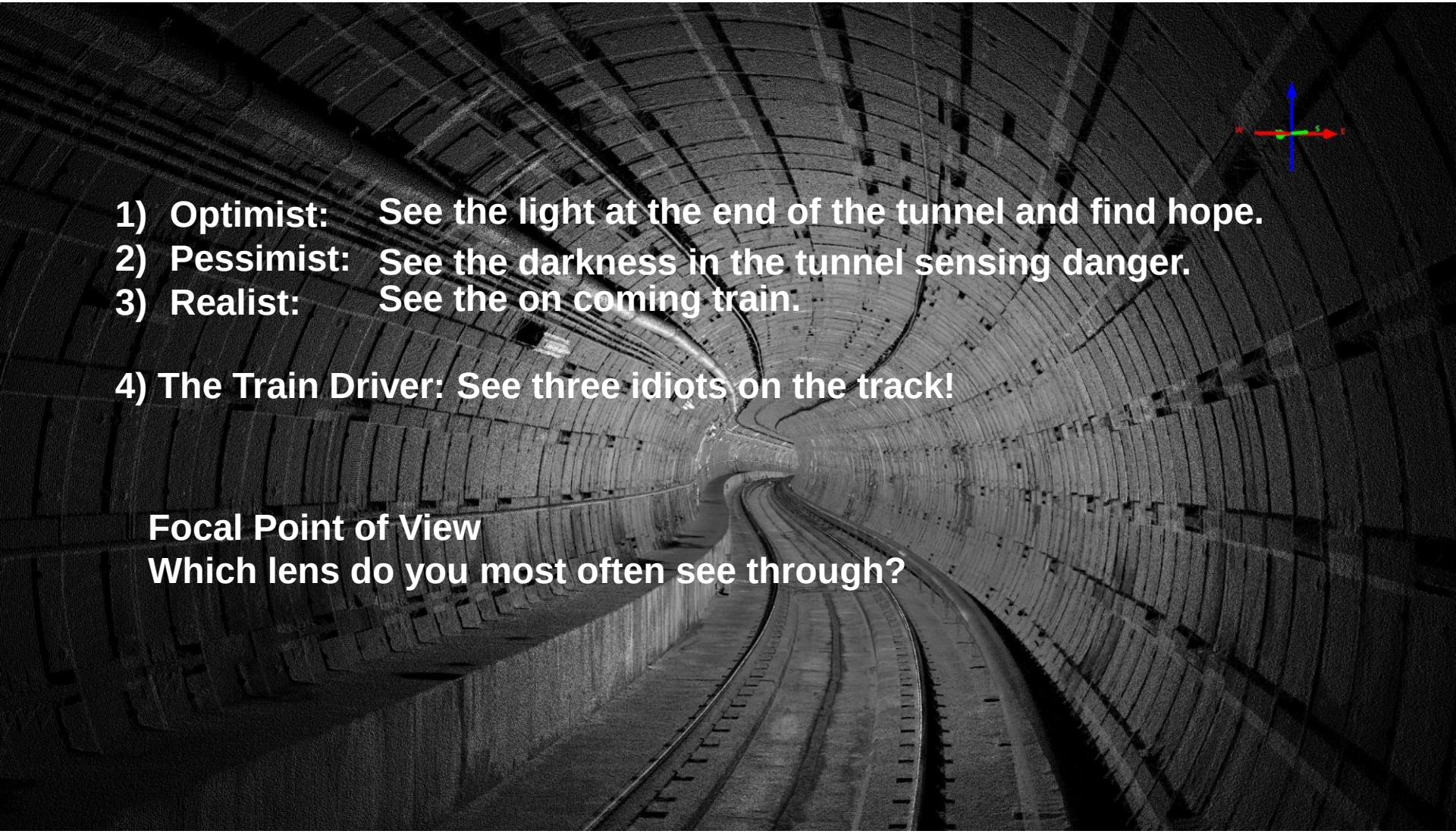
Time?

Do Overs?

Low risk solution sets versus
a design that checks all the boxes on an RFP?
Are they really selling Services?

Focus Drill

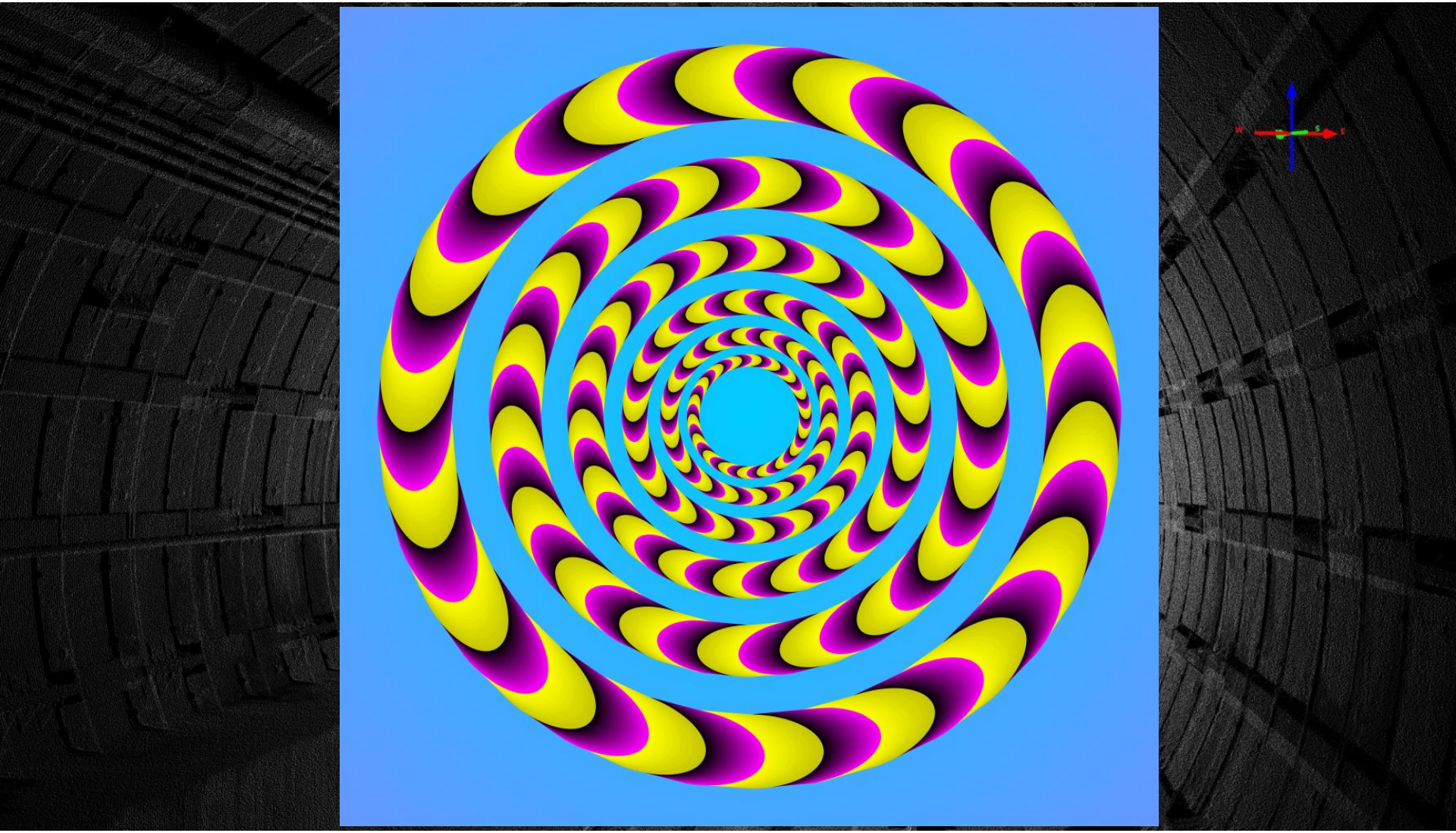
Ready?



1) Optimist: See the light at the end of the tunnel and find hope.
2) Pessimist: See the darkness in the tunnel sensing danger.
3) Realist: See the on coming train.

4) The Train Driver: See three idiots on the track!

Focal Point of View
Which lens do you most often see through?



Focus on Inspections

- **Our Challenges?**
- **1. Inadequate Documentation:**
  - **Challenge:** Lack of proper documentation or incomplete records during inspections.
  - **Risk:** May result in non-compliance due to the inability to provide necessary evidence of compliance during audits.
- **2. Human Errors:**
  - **Challenge:** Mistakes made by inspectors due to fatigue, misunderstanding, or oversight.
  - **Risk:** These errors can lead to inaccurate assessment and reporting, which could result in non-compliance.
- **3. Lack of Standardization:**
  - **Challenge:** Absence of standardized inspection procedures and checklists across different departments or units.
  - **Risk:** This inconsistency may lead to gaps in inspections and non-uniform compliance levels.
- **4. Insufficient Training:**
  - **Challenge:** Inspectors might not be adequately trained or familiar with the latest compliance requirements and inspection protocols.
  - **Risk:** Untrained staff may overlook critical compliance elements during inspections, leading to non-compliance.
- **5. Outdated Technology and Tools:**
  - **Challenge:** Usage of outdated or inappropriate technology/tools for conducting and recording inspections.
  - **Risk**: Inefficient tools may not capture all necessary data or may fail to identify non-compliance issues accurately.
- **6. Time Constraints:**
  - **Challenge:** Limited time for conducting thorough inspections due to operational pressures and schedules.
  - **Risk:** Rushed inspections might miss crucial non-compliance signs, leading to overlooked violations.

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Focus on Inspections

- **Challenges?**

- **7. Inadequate Follow-Up Mechanisms:**
  - **Challenge:** Lack of systematic follow-up procedures to ensure that identified issues during inspections are addressed promptly.
  - **Risk:** Without proper follow-ups, non-compliance issues might remain uncorrected, leading to persistent violations.
- **8. Communication Breakdown:**
  - **Challenge:** Poor communication between inspectors, compliance officers, and operational staff.
  - **Risk:** Critical information regarding compliance might not be effectively communicated, resulting in unaddressed compliance gaps.
- **9. Complex Regulatory Landscape:**
  - **Challenge:** Navigating through complex and ever-changing regulatory requirements can be daunting for inspectors.
  - **Risk:** Misinterpretation or unawareness of new regulations can lead to non-compliant inspection practices.
- **10. Inadequate Resources:**
  - **Challenge:** Lack of sufficient resources, including staff and funding, to conduct thorough and regular inspections.
  - **Risk:** Resource constraints can lead to infrequent or superficial inspections, missing potential areas of non-compliance.

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Mobile Technology, A Solution

- **1. Inadequate Documentation:**
  - Mobile Solution: Instant data entry and documentation using mobile devices, with cloud storage allowing for immediate and secure record-keeping.
- **2. Human Errors:**
  - Mobile Solution: Automated data collection and validation features reduce manual entry errors. Features like auto-fill and drop-down menus can minimize mistakes.
- **3. Lack of Standardization:**
  - Mobile Solution: Uniform mobile applications can be deployed across different units, ensuring standardized procedures and checklists are used agency-wide.
- **4. Insufficient Training:**
  - Mobile Solution: Mobile devices can provide access to real-time training modules and reference materials, helping inspectors stay informed and trained on-site.
- **5. Outdated Technology and Tools:**
  - Mobile Solution: Modern mobile devices equipped with the latest apps and features facilitate efficient and accurate inspections.
- **6. Time Constraints:**
  - Mobile Solution: Efficient data entry and access to information speed up the inspection process. Mobile apps can also prioritize tasks, helping inspectors manage their time better.
- **7. Inadequate Follow-Up Mechanisms:**
  - Mobile Solution: Automated alerts and notifications for follow-ups can be set, ensuring timely resolution of identified issues.
- **8. Communication Breakdown:**
  - Mobile Solution: In-app messaging, emails, and other communication tools facilitate real-time communication between all stakeholders.

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Mobile Technology A Solution

- **9. Complex Regulatory Landscape:**
- Mobile Solution: Mobile devices can instantly update inspectors on regulatory changes, providing real-time access to compliance databases and regulatory news feeds.
- **10. Inadequate Resources:**
- Mobile Solution: Mobile technology maximizes efficiency, allowing inspectors to do more with less. GPS, camera, and other integrated tools aid in the inspection process without needing multiple devices.

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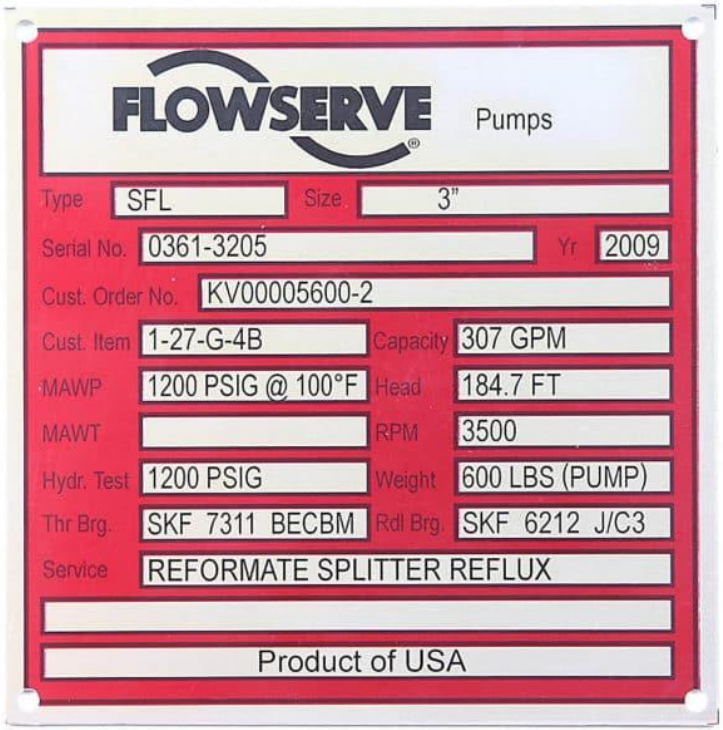
Benefits - Mobile

- **Speed –**



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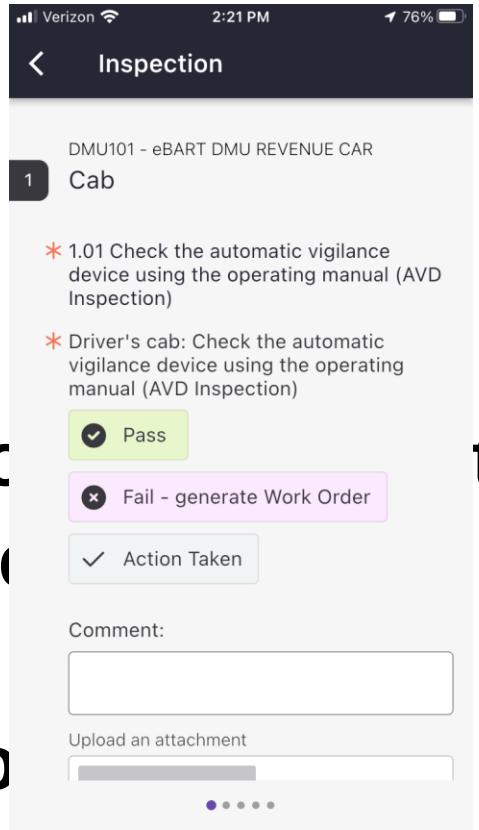

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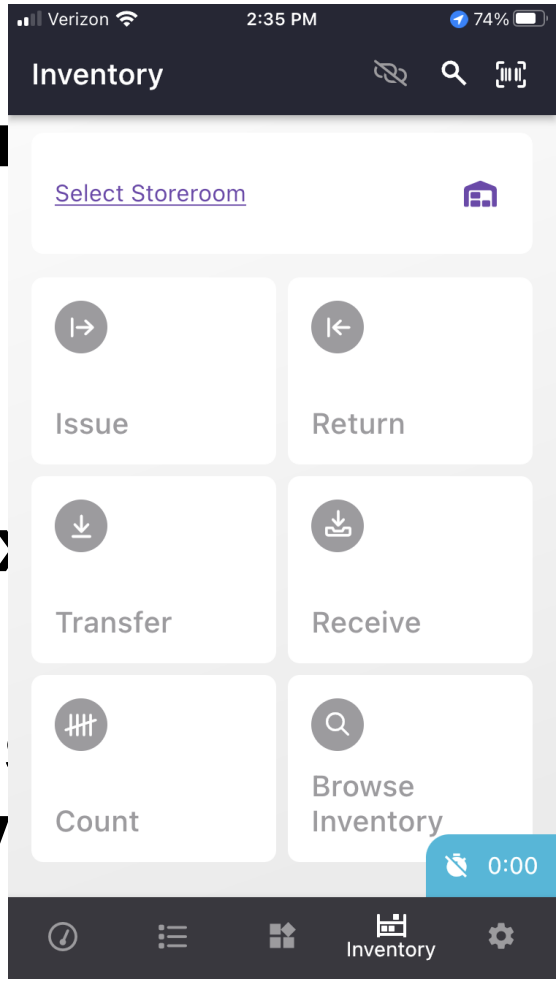
- **Name Plate scanning**

More Benefits

- “Opqo” Mobile – M&E, RSS, Transportation, Logistics
- Inspection Forms – so we are i
- Tied to “Active G” map engine

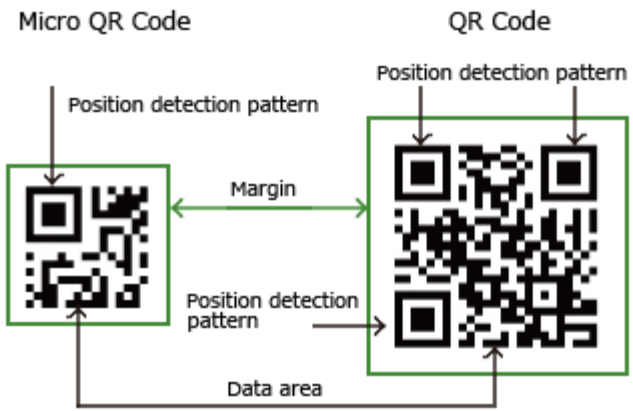
- Tied to Maximo Work Orders &
- Maximo Analytics – all of our e

“A good deal with a bad partner i
bad deal with a good partner … y
out.” (My Grandfather)



Key Takeaways

- **Success – “Go at it to learn something NOT prove something”**
- **Get intimate (with QR codes)**



- **Questions?**

Kanban Material Request

Rev: Trans-A

Charlie Lamb

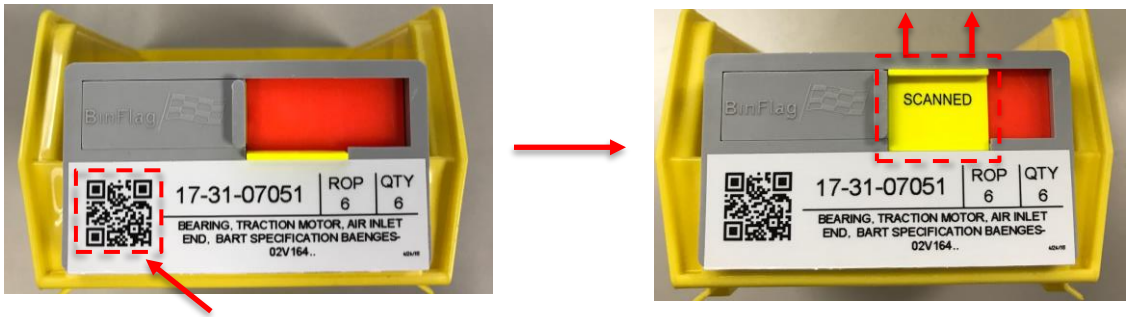
How do I download a QR code font in Excel?

- **Both Word and Excel have “Add-ins for generating QR Codes**
- A “quick response” code (QR) is basically a barcode on steroids. While the barcode holds information horizontally, the QR code does so both horizontally and vertically. This enables the QR code to hold over a hundred times more information.

Resupply

- **eKanBan resupply method and tools**
- **5 yrs at BART RSS, ERSS**

Sample of Kanban Bin



Single scan generates an order to central stores with a predefined amount and where to deliver the items.